



Directory of Community Education Providers

Collated by Seniors Enquiry Line

Proudly representing

BlueCare | Lifeline | ARCS | The Wesley Hospital | Buderim Private Hospital
St Stephen's Hospital | St Andrew's War Memorial Hospital

Document.V1.0. May 2024
Last updated: 2 May 2024

Table of Contents

Introduction	4
Purpose of resource	4
Corrections/ Additions	4
Directory of Community Education Providers	
UnitingCare's Older Persons Programs	5
Elder Abuse Prevention Unit	5
Seniors Enquiry Line	5
Advanced Care Planning and Life Admin	5 - 6
Australian Red Cross	5
Bundaberg Neighbourhood Centre	5
DonateLife	6
End of Life Transitions	6
Office of Advanced Care Planning	6
Advocacy Supports	6
ADA Australia (Aged and Disability Advocacy Australia)	6
Micah Projects	6
OPAN (Older Persons Advocacy Network)	6
Aged and Disability Supports	7 - 8
Able Australia Services	7
Aussie Ergonomics Pty Ltd	7
Gather My Crew	7
Home Instead	7
Meals on Wheels	7
SafeMate	7
STAR Community Services	8
With Grace Therapy	8
WOW! Mobility & Rehab	8
Alcohol and Drugs	8 - 9
Australian Anti Ice Campaign	8
Drug Arm	8
Family Drug Support	8-9
Animals	9
Animal Welfare League (AWLQ)	9
Koala Action Inc.	9
RSPCA Pet Education	9
Carers	10
Carers Queensland	10
Wellways Carers Gateway	10
Your Caring Way	10
Domestic and Family Violence & Relationships	11
Domestic Violence Action Centre	11
Relationships Australia Queensland	11
The Relationship Architect	11
Government	12 - 13
Department of Home Affairs	12
Department of Justice and Attorney-General	12
Office of Fair Trading	12
Public Guardian	12
Public Trustee	12
Queensland Fire and Emergency Services	12
Services Australia	12
State Emergency Service (SES)	12
Queensland Police Service	13
Health	14 -15
Dementia Australia	14
Diabetes Australia	14
Eating Disorders Queensland	14
Epilepsy Queensland	14
Hearing Australia	14

It's A Bloke Thing	14
Leah Keating	14
MS Queensland	14
Northern Queensland Primary Health Network	15
Parkinson Queensland	15
Prostate Cancer Foundation of Australia	15
Seniors Dental Care Australia	15
Stroke Foundation	15
Synapse - Australia's Brain Injury Organisation	15
Vision Australia	15
Queensland Health	15
Bowel Cancer Screening	15
BreastScreen Queensland	15
Legal	16 - 18
Basic Rights Queensland	16
Working Women Queensland	16
Caxton Legal	16
Legal Aid Queensland	16
QStars/ Tenants Queensland	17
Women's Legal Service Queensland	17
Bayside Community Legal	17
Northside Connect & Brisbane North Community Legal Service	17
Cairns Community Legal Centre	17
Central Queensland Community Legal Centre	17
Gold Coast Community Legal Centre	17
HUB Community Legal	17
Mackay Regional Community Legal Centre	17
North Queensland Women's Legal Service	17
Pine Rivers Community Legal	17
Suncoast Community Legal Service	18
TASC National	18
YFS Legal	18
Wide Bay Burnett Community Legal	18
Townsville Community Law	18
Mental Health	18
StandBy Support After Suicide	18
Technology	19
Brisbane Seniors Online	19
Simplify Technology	19
NBN Local	19
Volunteering	20
UnitingCare Volunteer Experience Team	20
Volunteering Queensland	20
Other	20 - 21
Crime Stoppers	20
Energy and Water Ombudsman Queensland	20
Local Councils	20
Neighbourhood Watch Queensland	20
RACQ	21

Introduction

The Seniors Enquiry Line regularly speak at seniors' groups, support groups, retirement villages and community events. Out in the community, we connect with many other community education providers. We have collated a list of community education providers across Queensland and would like to share it with the community. We have named this resource the Directory of Community Education Providers and has been previously referred to as the Guest Speakers List.

This directory acts as a brief introduction to various organisations and the topics they may be able to present. Some speakers may have formalised presentations or workshops. Some may be more flexible in how they share their information. Only generalised information has been included to ensure that the information remains correct and current for as long as possible. Please note that catchment and target audience is a guide only.

Purpose of resource

The purpose of this resource is to make finding community education providers and guest speakers easily accessible for all. This resource collates information of many guest speakers from across Queensland who cover various topics.

How to use this resource

We encourage you to contact the service directly to find out more about how they facilitate their community education, discuss whether they meet your needs and booking process.

What services and organisations are included in this list?

This list features people whose role in the community sector is to provide community education or guest speak at community groups/ support groups/ peer support groups, retirement villages, community centres or service providers etc. It also features organisations that can attend community events and expos to speak or share information about their services. It may also include people/ services who have expertise on a specific topic and can share this expertise to community or service providers.

Corrections/ Additions

The information included in this resource has been provided to the Seniors Enquiry Line by organisations who wish to be included in the information in the list or was sourced online from the organisation's website. The Seniors Enquiry Line is not responsible for the accuracy of the information.

If your service provides community education or facilitates information sessions or guest speaks at community groups, and would like to be included in this list, you can provide information via online form <https://forms.office.com/r/nE6HcFV3NH>. Alternatively, you can contact the Seniors Enquiry Line on 1300 135 500 or email Emily directly at emily.gould@ucommunity.org.au.

We wish to ensure that this document remains current and all information is correct. If you have already provided your information and there have been changes to your service, contact details etc, please email Emily at emily.gould@ucommunity.org.au so we can update this document.

Directory of Community Education Providers

UnitingCare's Older Persons Programs

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Elder Abuse Prevention Unit	General contact: Community Resource Officer 1300 651 192 eapu@ucommunity.org.au	<ul style="list-style-type: none"> Elder Abuse Awareness <ul style="list-style-type: none"> what is elder abuse types of elder abuse signs of elder abuse what can you do 	Aged care staff and volunteers, community and seniors' groups, retirement villages	Face-to-face South-East Queensland; some travel budget for 2024; virtual Queensland-wide	Free	Email the team directly at eapu@ucommunity.org.au For more information: https://eapu.com.au/community-awareness
Seniors Enquiry Line	General contact: Community Resource Officer 1300 135 500 sel@ucommunity.org.au Direct contact: Emily Gould (Community Resource Officer) emily.gould@ucommunity.org.au	<ul style="list-style-type: none"> scams awareness social media and online safety deep dives into specific scams (ie. identity theft, phishing scams, unauthorised transaction scams) digital legacy concessions and supports available for Qld seniors overview of Older Persons Programs 	Community members, seniors' groups, support groups, retirement villages, service providers and staff education	Face-to-face South-East Queensland. Approximately 2-hour drive (each way) from Chermside. Virtual available for all of Queensland.	Free	" Everything you need to know about Seniors Enquiry Line community education " resource and expression of interest form found at: https://seniorsenquiryline.com.au/community-education Or contact Emily directly via email emily.gould@ucommunity.org.au

Advanced Care Planning and Life Admin

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Australian Red Cross	Recovery and Resilience Team qld_preparedness@redcross.org.au	Emergency preparedness, pillow case program for children (year3 & 4; requested by schools), communications in recovery	General Australian population	Queensland	Cost may be applicable	Email qld_preparedness@redcross.org.au for more information
	Recovery and Resilience Team CALD Resilience Officers qld_preparedness@redcross.org.au	Emergency preparedness, pillowcase program for children	Culturally and Linguistically Diverse Communities	Southeast Queensland (Moreton Bay, Redlands, Ipswich, Logan & Brisbane)		Email the CALD Resilience Officer for SEQ: jkhatrikc@redcross.org.au
				Central Queensland (Rockhampton & Livingstone)		Email the CALD Resilience Officer for Central Qld: kcrane@redcross.org.au
				North Queensland (Townsville)	Email the CALD Resilience Officer for North Qld: ssavage@redcross.org.au	
Bundaberg Neighbourhood Centre	Direct contact: Lynne Forgan Community Liaison Officer (07) 4153 1614 clo@bundabergneighbourhoodcentre.org.au	Advanced Care Planning (Advanced Health Directive, Enduring Power of Attorney)	Community members	Bundaberg region	Free	Email Lynne directly at clo@bundabergneighbourhoodcentre.org.au

DonateLife	General contact: Communications Team (07) 3176 2350 donatelife@health.qld.gov.au	what is organ and tissue donation (the importance of registering your organ donation wishes, talking to your family about your wishes, how to register, how to be a community champion)	All Australians	Speakers available in most Queensland regional and metro areas	Free	Email adminndonatelife@health.qld.au
End of Life Transitions	Direct contact: Jacqui Williams End of Life Doula & Funeral Celebrant 0402 496 360 jacqui@endoflifetransitions.com.au	<ul style="list-style-type: none"> • palliative care • grief and loss • legacy and other topics 	Community members	Redland and Brisbane regions. Moreton Bay, Sunshine Coast and Gold Coast areas upon request. Virtual available Queensland wide.	Contact for more information	To discuss education sessions with Jacqui you can call on 0402 496 360 or contact her via https://endoflifetransitions.com.au/contact/ For more information, https://endoflifetransitions.com.au/community-engagement/
Statewide Office of Advance Care Planning	General contact: 1300 007 227 acp@health.qld.gov.au	Information and resources about advance care planning (plus support to upload documents to Queensland Health electronic hospital record and referrals to local advance care planning services)	Community members; health professionals	Queensland	Free	Email acp@health.qld.gov.au for further information

Advocacy Supports

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
ADA Australia (Aged and Disability Advocacy Australia)	General contact: 1800 818 338 (Freecall) info@adaaustralia.com.au	<ul style="list-style-type: none"> • Aged Care Advocacy • Aged Care Rights • Elder Abuse Prevention • Self-advocacy toolkit 	Older people who are looking to access or are currently receiving commonwealth funded aged care services, Seniors groups and organisations and community groups	Queensland wide	Free	https://adaaustralia.com.au/request-an-information-session/
Micah Projects	Mal Causer Stakeholder Engagement Worker Care Finder Mal.Causer@micahprojects.org.au 0400 331 782	<ul style="list-style-type: none"> • Information around Micah Projects services • Forgotten Australians and adults who were in institutional or out of home care as children (often referred to as Care Leavers) 	Care Leavers, seniors, community members, service providers, hospitals and aged care organisations	South-East Queensland for face-to-face. Virtual available Queensland wide.	Free	Email Mal directly at Mal.Causer@micahprojects.org.au
OPAN (Older Persons Advocacy Network)	General contact: 1800 700 600 enquiries@opan.com.au	<ul style="list-style-type: none"> • aged care rights and responsibilities; role of advocacy • individually tailored topic (fee for service) 	Community members and professionals	Queensland	Free + individually tailored topic (fee for service)	https://opan.org.au/contact-us/request-education/

Aged and Disability Supports

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Able Australia Services	General contact: Active Living Program of Seniors (07) 5600 0730 alps@ableaustralia.org.au	Aged Care Packages - what are they and how do you get one	Seniors	Ipswich and the Somerset, Scenic Rim and Lockyer Valley Regions	Free	Email alps@ableaustralia.org.au for more information
Aussie Ergonomics Pty Ltd	Direct contact: Associate Professor Gunther Paul, PhD CPE EurErg 0412 317 903 info@aussieergonomics.com.au	NDIS, disability, mobility, sitting, discomfort and comfort, ergonomic design of user products, usability	Community, Seniors, NDIS participants	Mackay (free), Mackay surrounding region (150km 0.78 cents/km), Other QLD (cost of travel)	Travel cost	Contact by email or phone https://aussieergonomics.com.au
Gather My Crew	General contact: hello@gathermycrew.org	Information about Gather My Crew app; overcoming challenges when asking for, offering and coordinating help for older people	Seniors and their support networks, service providers, community members	Virtual Queensland wide; In-person metro Brisbane and Toowoomba only.	Free	Email directly for more information
Home Instead	Direct contact for Brisbane East, South and Ipswich regions: Candice Wilson 0499 745 462 or (07) 3277 3077 candice.wilson@homeinsteadbsi.com.au	<ul style="list-style-type: none"> Dementia Education Palliative Care Navigating Aged Care Seniors Nutrition Falls prevention 	Senior groups, retirement villages, carers of seniors, community and support groups	Brisbane East, South and Ipswich. Virtually - all of Queensland	Free	For Brisbane East, South and Ipswich regions contact Candice Wilson on 0499 745 462 or 07 3277 3077 candice.wilson@homeinsteadbsi.com.au
	Direct contact for Brisbane North and Caboolture regions: Jodi Doe 0499 402 730 Client1@hibn.com.au	<ul style="list-style-type: none"> helping seniors stay healthy helping seniors prevent falls navigating Aged Care 		North Brisbane River to Bribie Island		For Brisbane North and Caboolture regions contact Jodi directly on 0499 402 730 or Client1@hibn.com.au
Meals on Wheels	General contact: 1300 90 97 90 info@qmow.org	What is Meals on Wheels (how to claim, cost and awareness - not just for old people who can't cook)	Seniors and community members	Various locations throughout Queensland https://www.qmow.org/services	Free	Contact Meals on Wheels Queensland to be referred to the service in your area
	Ipswich Region (07) 3281 4465 manager@ipswichmow.org.au			Ipswich, Lowood, Fernvale, Esk, Toogoolawah, Laidley		Contact Ipswich Meals on Wheels directly for more information
	Moreton Bay Region info@mowmbr.org			Moreton Bay Region		Contact Moreton Bay Meals on Wheels via email for more information
SafeMate	General contact: (07) 3184 9109 hello@safemate.care	What is SafeMate?	Seniors and community members; service providers	Queensland	Free	Submit request via the SafeMate website at: https://www.getsafemate.com/request-presentation
St John Ambulance	General contact: 1300 785 646 enquiries@stjohnqld.com.au	Overview of support services provided by St John Ambulance	Community members, seniors/community groups, service providers	Queensland	Contact for fee information	Email enquiries@stjohnqld.com.au for more information
STAR Community Services	General contact: (07) 3821 6699 marketing@starct.org.au	<ul style="list-style-type: none"> how to access aged care services and navigate the aged care system overview of programs run by STAR Community Services 	Community members	Brisbane South, Logan, Ipswich, Gold Coast and Darling Downs	Free	Contact STAR via details listed for more information

With Grace Therapy	General contact: 0403 939 839 hello@withgracetherapy.com.au	<ul style="list-style-type: none"> • Mental health - trauma informed care • Disability • Advance Care Planning • Carer supports • Counselling around adjustment and loss and grief 	Community members, staff education	Brisbane, Moreton Bay Region	To be discussed upon request	withgracetherapy.com.au/contact/
WOW! Mobility & Rehab	Direct contact: Lauren Antonenko (Director) (07) 3282 5200 lauren@wowipswich.com.au	"Gadgets & Gizmos": an informative session which covers varying mobility and assistive technology devices	Community members, seniors; staff education	Up to an hour travel from Ipswich	Free	Email lauren@wowipswich.com.au to book

Alcohol and Drugs

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Australian Anti Ice Campaign	General contact: Education Team (07) 5665 6063 admin@australianantiicecampaign.org.au	Education around the effects of Ice, prevention and interventions available.	Youth, adults, community groups, schools, workplaces	Queensland	Price on booking	https://australianantiicecampaign.org.au/contact_form/book-a-program.html
	Bundaberg region					
Drug Arm	General contact: 1300 656 800 https://www.drugarm.com.au/about-us/contact-us/	Alcohol and drug education sessions focused on how family members can support their loved ones: <ul style="list-style-type: none"> • How to have a conversation with a family member, friend or loved one who has an alcohol or other drug issue • How to set healthy boundaries, and keep them • Information on why people use alcohol and other drugs, lapse and relapse and the stages of behaviour change • Being a trustworthy source of information about alcohol and other drugs • Information on how to navigate the alcohol and other drug treatment system • Helping family members connect with social and health services 	Community members	Darling Downs/ South West Queensland, Mackay, Isaac and Whitsundays, South East Queensland & Wide Bay/Burnett regions	Free	Contact Drug Arm on contact details provided to be referred to the appropriate team
Family Drug Support	General contact: (02) 4782 9222 admin@fds.ngo.org.au	Information about the Family Drug Support service and seven core sessions which can be presented alone or as part of a series: <ul style="list-style-type: none"> • Families Stages of Change • Effective Communication • Alcohol and Other Drugs Information • Drug and Alcohol Treatment Options • Setting Workable Boundaries • Dealing with Conflict • Families and Ice 	Families and friends of people who use substances as well as bereaved families. Community members, service providers	Queensland	Free	https://www.fds.org.au/contact-us
	Direct contact: Belinda Arnold belinda@fds.ngo.org.au 0490 536 976			Central Queensland		Email Belinda at belinda@fds.ngo.org.au

Animals

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Animal Welfare League Queensland (AWLQ)	General contact: Relationships Manager (07) 5509 9099 relationships@awlqld.com.au	Education and awareness on community programs and support provided by AWLQ. For more details, https://www.awlqld.com.au/support-us/community-outreach/	Community groups, seniors' groups	South East Queensland	Contact for cost details	Email the Relationships Team at relationships@awlqld.com.au
Koala Action Inc.	Direct contact: Vanda (aka Wanda) Grabowski President/ Secretary 0407 101 837 mykoalas@bigpond.net.au	Koala education and awareness	Community members and community groups	Sunshine Coast and Moreton Bay Region	Free	Email Vanda to book. For more information: www.koalaactioninc.org
RSPCA Pet Education	General contact: RSPCA Queensland Community Outreach Team education@rspcaql.org.au	<ul style="list-style-type: none"> • Health: Uncover the secrets to keeping your pet in tip-top shape. • Nutrition: Discover the right diet for your furry friend's well-being. • Signs of Ill Health: Learn to recognise signs of potential health issues early on. • Wellbeing: Ensure your pet's overall happiness and contentment. • Exercise: Understand the importance of regular physical activity. • Mental Health: Explore ways to support your pet's mental well-being. • Budgeting: Tips on managing your pet's expenses effectively. • Preventive Care: Learn about vaccinations and parasite control to keep your pet healthy. 	Concession card holders	Queensland	Free	Email education@rspcaql.org.au for more information
	Direct contact: Hal Jenkins 0419469825 heulwen.jenkins@rspcaql.org.au			Moreton Bay region		Email Hal directly at heulwen.jenkins@rspcaql.org.au

Carers

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Carers Queensland	General contact: Community Engagement Team 1300 747 636 engagement@carersqld.com.au	Carer awareness / carer support information session	Community groups, carers. Service providers such as health and community organisations	Queensland	Free	Contact Carers Queensland on details provided or utilise contact us form on website: https://carersqld.com.au/carer-program/community-engagement-2
Wellways Carers Gateway	General contact: 1800 422 737 Request Call Back https://www.carergateway.gov.au/	Overview of services and supports available through Wellways Carer Gateway	Community members, carers, staff education	Queensland	Free	Contact Wellways on details provided or Request Call Back
	Direct contact: Marcela Moreno Ramirez Coordinator Community Engagement & Volunteering mmorenoramirez@wellways.org			Gold Coast to Caboolture		Email Marcela directly at mmorenoramirez@wellways.org
	Direct contact: Cherie Pope Coordinator Community Engagement & Volunteering cpope@wellways.org			Sunshine Coast & Bundaberg Region		Email Cherie directly at cpope@wellways.org
	Direct contact: John Clayton Coordinator Community Engagement & Volunteering jclayton@wellways.org			Central & North Queensland region		Email John directly at jclayton@wellways.org
Your Caring Way	General contact: 1300 585 636 info@yourcaringway.com.au	Assisting unpaid carers by providing tools and support in their pathway to further education or employment	Information for carers; businesses and employers; education and training	Queensland	Free	Email or call Your Caring Way to be linked with a Business & Community Development Officer in your region

Domestic and Family Violence & Relationships

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Domestic Violence Action Centre	General contact: 07 3816 2919 info@dvac.org.au	Domestic, family and sexual violence (DFV awareness and how to respond to the disclosure of DFV)	Community members and service providers	Ipswich local government area – can explore options within Toowoomba area	Free & Fee-for-service (please make contact for further info)	Contact DVAC using contact details provided
Relationships Australia Queensland	Senior Relationship Services 1300 063 232 General contact: Relationships Australia Queensland 1300 364 277 https://www.raq.org.au/contact	Seniors Financial Protection Service provides information around financial abuse, improving financial resilience and education to make informed financial decisions for later in life.	Community members/groups and seniors	Mackay, Rockhampton, Gladstone, Maroochydore, Bundaberg and Robina	Free	Email SFPS@raq.org.au
		Senior Social Connection Program raises community awareness of social issues affecting older persons	Community members/groups and seniors	Gympie and Sunshine Coast	Free	Email SSCP@raq.org.au
		Senior Relationship Mediation Service provides elder abuse awareness and improving family relationships.	Community members/groups and seniors	Morayfield and surrounding suburbs	Free	Email srms@raq.org.au
		Elder Abuse Prevention and Support Service provides elder abuse awareness	Community members/groups, seniors, service providers, and health and community support workers.	Maroochydore, Robina, Mackay, Bundaberg, Gladstone, Rockhampton	Free	Email EAPSSCaseManagers@raq.org.au
	Gambling Help Services 1800 858 858	Gambling awareness for workers: overview of gambling in Queensland, signs and symptoms of problem gambling, referral pathways	Service providers, health and community support workers	Bowen, Eight Mile Plains, Gladstone, Gympie, Ipswich, Logan, Mackay, Maroochydore, Morayfield, Robina, Spring Hill, Strathpine	Free	Submit online contact form at https://www.raq.org.au/contact
		Gambling awareness for community: concepts around responsible and risky gambling; features of problem gambling; risk factors for problem gambling and strategies to reduce risk; and gambling help services available.	Social/ community groups, schools, recreational and sporting groups		Free	
The Relationship Architect	Direct contact: Lorrie Brook Relationship/ Family Mediator and Coach 1300 433 302 lorrie@therelationshiparchitect.com.au	Conflict Resolution, Communication, Co Parenting, Family Relationship Support, CPR for Relationships, Tips for separating amicably, creating a Co Parenting Roadmap, how to use mediation to support your relationship, the benefits of mediation when going through a separation and divorce.	Community members, seniors and service providers	Queensland	\$990 plus any travel fees	For more information: therelationshiparchitect.com.au/speaking/

Government

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Department of Home Affairs	General contact: qld_community_engagement@homeaffairs.gov.au	Can tailor talk to the specific needs of the group. Potential areas could include: domestic and family violence, settlement, citizenship etc	Community members, students, employers, service providers	Queensland	Free	Email qld_community_engagement@homeaffairs.gov.au for more information
Department of Justice and Attorney-General	General contact: Women's Safety and Violence Prevention wsvp@justice.qld.gov.au	Domestic and family violence awareness	Seniors and community members, service providers	Queensland	Free	Email wsvp@justice.qld.gov.au to be referred to the Integration Manager in your area. To find community events: https://www.justice.qld.gov.au/about-us/services/women-violence-prevention/calendar
Office of Fair Trading	General contact: 13 QGOV (13 74 68) oft-community-engagement@qld.gov.au	<ul style="list-style-type: none"> Consumer Rights Smart Shopping Tips Scams Awareness 	Community members, service providers	Queensland	Free	Request a presentation Your rights, crime and the law Queensland Government (www.qld.gov.au)
Public Guardian	General contact: 1300 653 187 comms@publicguardian.qld.gov.au	<ul style="list-style-type: none"> The guardianship system Investigating abuse, neglect & exploitation Role and functions of the Public Guardian (adult matters) Health care decision making Community Visitor Program Preparing for your future decision making Guardianship decision making Capacity guidelines & witnessing enduring documents Restrictive practices 	Community members and service providers	Queensland-wide service. Offices in Brisbane, Townsville, Ipswich and Cairns	Free	Community Education Expression of Interest form and email it to: comms@publicguardian.qld.gov.au
Public Trustee	General contact: Community Engagement Officer 1300 360 044 marcomms@pt.qld.gov.au	Wills and Enduring Power of Attorney	Community members	Queensland	Free	https://www.pt.qld.gov.au/contact/contact-us/book-a-community-education-session/
Queensland Fire and Emergency Services	https://www.qfes.qld.gov.au/contact-us	Education and information around fire safety, smoke alarms and Bushfire Survival Plans plus more.	Community members	Queensland	Free	https://www.qfes.qld.gov.au/community-eng
Services Australia	Aged Care Specialist Service 1800 227 475	The Aged Care Specialist Service provides information about MyAgedCare and aged care matters.	Families, community members, individuals and service providers	Queensland	Free	Contact Aged Care Specialist Service using the general contact details provided and Services Australia will link you in with the appropriate worker in your region.
	Financial Information Service Any number you use to call Centrelink. Say 'Financial Information Service' when asked why you're calling.	A free service that can inform and educate you about financial matters.				Contact Financial Information Service using the general contact details provided and Services Australia will link you in with the appropriate worker in your region.
State Emergency Services (SES)	General contact: SESSNEEngagement@qfes.qld.gov.au	Storm safety, preparing your home for severe weather	Community members	Queensland	Free	Email SESSNEEngagement@qfes.qld.gov.au for further information

Queensland Police Service

Queensland Police Service has several teams such as Crime Prevention Unit which provide community education. QPS has officers and Volunteers in Policing that can provide free talks on personal safety, home and business security, domestic and family violence, what to do in an emergency and more. For more information and to discuss booking process, contact your local [District Crime Prevention Co-ordinator](#) listed below and then each District can ascertain who is the most suitable person to conduct the relevant presentation.

District Crime Prevention Co-ordinator Contact	Catchment	District Crime Prevention Co-ordinator Contact	Catchment
The ViP Program Co-ordinator - Crime Prevention Programs Unit GPO Box 1440, Brisbane QLD 4001 crimepreventionprogramunit@police.qld.gov.au	QLD Wide	PO Box 220, Maryborough QLD 4650 dcpc.maryborough@police.qld.gov.au	Maryborough
20 Pickering Street, Alderley QLD 4051 dcpc.nthbristbane@police.qld.gov.au	North Brisbane	40 Channon Street, Gympie QLD 4570 dcpc.gympie@police.qld.gov.au	Gympie
1025 Logan Road, Holland Park QLD 4121 dcpc.sthbristbane@police.qld.gov.au	South Brisbane	PO Box 553, Maroochydore QLD 4559 dcpc.sunshinecoast@police.qld.gov.au	Sunshine Coast
82 Pine Street, Wynnum QLD 4178 dcpc.wynnum@police.qld.gov.au	Bayside (Wynnum)	152 King Street, Caboolture QLD 4510 dcpc.moreton@police.qld.gov.au	Caboolture
5 Sheridan Street, Cairns QLD 4870 dcpc Cairns@police.qld.gov.au	Cairns	1 Connors Street, Petrie QLD 4502 dcpc.pinerivers@police.qld.gov.au	Petrie
244-246 Charters Towers Road, Hermit Park QLD 4810 dcpc.townsville@police.qld.gov.au	Townsville	Redcliffe Parade, Redcliffe QLD 4020 dcpc.moreton@police.qld.gov.au	Redcliffe
7-9 Isa Street, MT Isa QLD 4825 (07) 4744 1817	Mt Isa	300-320 Warwick Road, Yamanto QLD 4305 dcpc.ipswich@police.qld.gov.au	Ipswich
161 Bolsover Street, Rockhampton QLD 4700 (07) 4932 3693	Rockhampton (Capricornia)	265 Bridge Street, Toowoomba QLD 4350 (07) 4631 6921 dcpc.toowoomba@police.qld.gov.au	Toowoomba
1/67 Sydney Street, Mackay QLD 4740 (07) 4940 3923	Mackay	47 Drayton Street, Dalby QLD 4405 dcpc.dalby@police.qld.gov.au	Dalby
10-12 Yarroon Street, Gladstone QLD 4680 dcpcgladstone@police.qld.gov.au	Gladstone (Capricornia)	1-5 River Street, Logan Village QLD 4207 dcpc.logan@police.qld.gov.au	Logan
256 Bourbong Street, Bundaberg West QLD 4670 dcpc.bundaberg@police.qld.gov.au	Bundaberg	Cnr Phillip Ave and Surf Parade, Broadbeach QLD 4218 dcpc.goldcoast@police.qld.gov.au	Gold Coast
59 Alfred St, Charleville QLD 4470 dcpc.charleville@police.qld.gov.au (07) 4650 5500	Charleville, Cunnamulla, Augathella, Morven, Quilpie		

Health

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Dementia Australia	<p>General contact: (07) 3895 8200 qld.admin@dementia.org.au</p> <p>Direct contacts: lisa.hearn@dementia.org.au karen.williams@dementia.org.au</p>	<p>Dementia Awareness covers:</p> <ul style="list-style-type: none"> what happens to the brain. services and support available at both Dementia Australia and Carer Gateway what is dementia and what to expect caring for someone living with dementia? how you can look after yourself discuss the different types of dementia and the symptoms associated with them how to connect with services and education to assist and plan your journey challenges, fears and behaviours 	Community members, seniors, staff education	Queensland	Free	Contact Dementia Australia directly to be linked with a Community Engagement Officer in your region.
Diabetes Australia	<p>General contact: 1800 177 055 qld.events@diabetesaustralia.com.au</p>	Diabetes education and awareness including blood glucose monitoring, to healthy eating and carbohydrates, weight management, exercise, looking after your feet and managing your emotional wellbeing	Community and seniors' groups, service providers	Queensland	Contact for information	Email qld.events@diabetesaustralia.com.au for more information
Eating Disorders Queensland	<p>General contact: Practice Administrator admin@edq.org.au (07) 3844 6055</p>	<ul style="list-style-type: none"> First Steps to Eating Disorder Support (eating disorders, diet culture, weight stigma, language and support) Lived Experience Work Carer support for Eating Disorders 	Community members	Face-to-face in Cairns or Brisbane. Virtual across QLD.	Cost may be applicable	Email the team directly: admin@edq.org.au
Epilepsy Queensland	<p>General contact: hello@epilepsyqueensland.com.au 1300 852 853</p>	Understanding & Managing Epilepsy / Administration of Midazolam	Community members	Queensland – possibilities for Face to face and virtual	Free for people impacted by epilepsy	Contact Epilepsy Queensland directly to be linked with a Community Engagement Officer in your region.
		Epilepsy Awareness / Epilepsy Queensland services/support	Staff (disability/ childcare/ health organisations)		Fee for service for organisations	
		Epilepsy Awareness / Epilepsy Queensland services/support	Community members		Free	
Hearing Australia	<p>General contact: 134 432 www.hearing.com.au/contact-us</p>	Overview of supports provided by Hearing Australia	Community members, staff education	Queensland wide	Free	Email or call Hearing Australia to be linked with a Community Hearing Advisor in your region
It's A Bloke Thing	<p>Direct contact: Ruth Education Program Facilitator ruth@itsablokething.com.au</p>	Prostate Cancer awareness/education	Community members. Corporate organisations (for donation)	Queensland	Free however donations are appreciated	Email Ruth directly to express your interest in booking a talk
Leah Keating	<p>Dementia Doula 0431 387 537 leahkeating2019@gmail.com</p>	Dementia awareness	Community members, seniors and carers	Moreton Bay and Sunshine Coast region	Contact for information	Email Leah for more information
MS Queensland	<p>General contact: 1800 177 591 info@msqld.org.au</p>	Information about Multiple Sclerosis (MS) and Motor Neurone Disease (MND)	Community members, service providers	Queensland, virtual available	Contact MS Queensland directly for cost information	Email MS Queensland at info@msqld.org.au

Northern Queensland Primary Health Network	General contact: (07) 4034 0300 support@nqphn.com.au	First Nations Health, GPs and Other Primary Care Providers, Mental Health and Alcohol and Other Drugs, Population Health Priorities, System Integration	Administration / support staff; Allied health; GPs; Healthcare workers; Nurses; Pharmacists & other	North Queensland	Free	https://nqphn.com.au/for/education-event-request-form
Parkinson Queensland	Direct contact: Michelle Stafford Education and Awareness Manager 1800 644 189 michelle@parkinsonsqld.org.au	Understanding Parkinson's Disease Caring for someone with Parkinson's (non-clinical & clinical training)	Community members. Training and education fee-for-service able for staff	South East Queensland (potential for Queensland wide if they that travel planned or if a representative is in that region)	Free for community members. Fee-for-service training and education for staff and volunteers	Contact Michelle directly via email to express your interest in booking a talk
Prostate Cancer Foundation of Australia	General contact: 1800 22 00 99 enquiries@pcfa.org.au www.pcfa.org.au	Prostate cancer education and awareness presentations	Community and seniors' groups, service providers	Queensland + Australia wide	Free	Email enquiries@pcfa.org.au for more information or to book a presentation online visit https://www.pcfa.org.au/awareness/pcfa-life-force-program/
Seniors Dental Care Australia	Direct contact: Leonie Short Dental Practitioner 0407 694 874 info@sdcaust.com.au	Improving your general health by improving your oral health	Community members, and workers in the aged, home and disability sectors	Ipswich and virtual for Queensland	Free for community groups & fee for staff training	Contact Leonie directly via email to express your interest in booking a talk
Stroke Foundation	General contact: (07) 3084 6384	Stroke prevention and awareness	Community and seniors' groups, service providers, workplaces	Queensland	Cost may be applicable	Book online: https://strokefoundation.tforms.net/52
Synapse - Australia's Brain Injury Organisation	General contact: Information Consultant 1800 673 074 info@synapse.org.au	<ul style="list-style-type: none"> • Overview of Brain Injuries and the different types of brain injuries • Synapse's services and resources • Age-related brain injuries • Practical tips and tricks for the ageing brain 	Community members and service providers	Sunshine Coast, Brisbane and Gold Coast regions in-person. Virtual for rest of Queensland.	Free	Visit the website www.synapse.org.au or contact Synapse directly
Vision Australia	General contact: 07 3727 2345 info@visionaustralia.org	Can tailor presentations to different areas of interest, some topics include: <ul style="list-style-type: none"> • Understanding vision loss • Intro into access technology • Orientation and mobility - practical guiding 	Anyone who is losing or has lost their sight, seniors, community members, service providers	Queensland	Free - some programs may have fee for services or may have travel fee	Email Vision Australia at info@visionaustralia.org to be referred to outreach team in your region
Queensland Health	Queensland Health has many different programs and services. If there is a specific health topic you would like to organise an information session or guest speaker to discuss, you can contact Department of Health directly. They may be able to link you with the appropriate Queensland Health program in your region - https://www.health.qld.gov.au/comments#full_contact_details					
Bowel Cancer Screening	General contact: Health Promotion Officers 1300 766 927 cssb@health.qld.gov.au	Please contact the HPO in your area to see if they have capacity to facilitate community education and to find out what topics they speak on. Primarily talks will focus on bowel cancer screening and preventing bowel cancer.	All community members however target audience is 50 to 74-year-olds	Queensland	Free	https://www.health.qld.gov.au/public-health/cancer-screening/bowel/contact#qe%20
BreastScreen Queensland	General contact: Health Promotion Officers 13 20 50 cssb@health.qld.gov.au	Information about breast health and screening for early detection of cancers through the national program BreastScreen Australia	Community members, staff; Particularly women aged 40+ for participation in BreastScreen	Queensland	Free	Speak to a Health Promotion Officer on 13 20 50 or cssb@health.qld.gov.au

Legal

Organisation	Contact	Topics	Target Audience	Catchment	Booking details
Basic Rights Queensland	General contact: Legal Community Education Team 1800 358 511 (07) 3847 5532 brq@brq.org.au	Information on the service, Centrelink issues, Discrimination based on disability, Workplace issues, Mental health legal issues	Community members and service providers	Queensland	Contact Basic Rights Queensland on contact details provided. For more information: https://brq.org.au/
Working Women Queensland	General contact: Legal Community Education Team 1800 358 511 (07) 3421 2553 brq@brq.org.au	<ul style="list-style-type: none"> Information on the service Workplace issues, such as: Minimum work standards; Domestic and Family Violence and work; Sexual harassment; Discrimination at work; Underpayment; Terms and conditions of job contracts; Parental leave 	Women, community members, service providers	Queensland	For more information: https://brq.org.au/working-women-qld/
Caxton Legal	Caxton Legal Centre (07) 3214 6333 caxton@caxton.org.au	Caxton Legal Centre staff can provide face-to-face community legal education on a variety of topics covered by our legal practice.	Seniors, community members, service providers	Queensland	For more information: https://caxton.org.au/connect/community-legal-education/
	Queensland Retirement Village and Park Advice Service (07) 3214 6333 caxton@caxton.org.au or qrvpas@caxton.org.au	The Queensland Retirement Village and Park Advice Service presents free legal information sessions on topics including: <ul style="list-style-type: none"> retirement living options living in a retirement village living in a manufactured home park	Parks, villages, community groups	Queensland wide	If you would like to arrange a talk for your park, village or community group, please contact Ezekiel Lubbock at ezekiel.lubbock@caxton.org.au or QRVPAS on (07) 3214 6333 to discuss availability.
	Seniors Legal and Support Service (SLASS) (07) 3187 7187 1800 954 494 caxton@caxton.org.au	SLASS can provide free education and training on the following broad topics: <ul style="list-style-type: none"> Elder abuse awareness Future planning – both around health but also financial and personal decisions and options for making sure that decisions are followed. Understanding the different forms of documentation – both formal and informal – being used across services is crucial to enhance consumer understanding and choice. Roles and responsibilities of attorneys under an Enduring Power of Attorney or Advance Health Directive and how to keep yourself safe Supported decision-making and understanding capacity for decision-making 	Seniors, community members, service providers	Brisbane, Logan-Beaudesert, Redlands, North and South Moreton areas	For service providers, please contact Anne-Louise McCawley, Community Engagement and Education Leader via email Anne-Louise.McCawley@caxton.org.au For community groups, please contact (07) 3187 7187
	Senior Financial Protections Service (07) 3214 6333 caxton@caxton.org.au	Seniors Financial Protections Services can provide free education sessions on senior financial rights. Future financial planning topics include: <ul style="list-style-type: none"> accommodation planning, covering aged care and home care budgeting and managing expenses and debt retirement planning covering superannuation, equity release products, credit and loans in retirement wills and future planning for your financial affairs and health care decisions co-living and family agreements about care and assets loans, guarantees and other agreements about money. 	Seniors, community members, service providers		If you would like to arrange a community education session for community groups, please contact Karishma Tanvi at karishma@caxton.org.au or Su-lyn Lee at Su-lyn@caxton.org.au
Legal Aid Queensland	Community Legal Education Team (07) 3917 0456 cle@legalaid.qld.gov.au	<ul style="list-style-type: none"> how to access Legal Aid Queensland and get legal help relationships and children courts police and crime, civil law issues eg money and debt, consumer rip-offs and discrimination. 	Service providers	Queensland	Email cle@legalaid.qld.gov.au or call (07) 3917 0456 or submit a request online via the Legal Aid website

QStars/ Tenants Queensland	General contact: Community Education Team (07) 3832 9447 mail@tenantsqld.org.au	<ul style="list-style-type: none"> • Overview of QSTARS • Renting in QLD (including damages) beginning, during or ending a tenancy 	Seniors, community members, service providers	Queensland	Email QStars/ Tenants QLD on mail@tenantsqld.org.au or call (07) 3832 9447 for more information.
Women's Legal Service Queensland	Legal Community Education Team (07) 3392 0644 cle@wlsq.org.au	<p>WLSQ presents specialised CLE sessions in the following areas:</p> <ul style="list-style-type: none"> • WLSQ and our referral pathways • Trauma informed legal practice • Sexual assault: counselling notes privilege • Family law including: Divorce and separation; Parenting arrangements; Property settlement; Family dispute resolution • Domestic violence including: Applying for a DVO; Domestic violence legislation in Queensland including coercive control; Safety planning; The intersection of domestic violence and family law • Women on temporary visas 	Women, service providers, volunteers and the community	Queensland, including in rural, regional and remote areas of the state.	For more information: https://wlsq.org.au/provider/training-sessions/

Community Legal Centres may be able to provide free community education sessions on various legal topics to help people understand their legal rights and responsibilities, and know how to access legal help if they need it. For more information, contact the community legal centre in your region via the contact details below.

Organisation	Contact	Catchment	Booking Details
Bayside Community Legal	Legal Community Education Team (07) 3162 3282 info@bcls.org.au	Wynnum Region	http://bcls.org.au/
Northside Connect & Brisbane North Community Legal Service	Legal Community Education Team (07) 3260 6820 legaladmin@northsideconnect.org.au	Brisbane North	Email Brisbane North Community Legal Service directly for more information
Cairns Community Legal Centre	Legal Community Education Team 1800 062 608 or (07) 4031 7688 enquiry@cclc.org.au	Cairns Region	https://www.cclc.org.au/our-services/community-education
Central Queensland Community Legal Centre	Legal Community Education Team (07) 4922 1200 admin@cqclc.org.au	Mount Isa, Biloela, Emerald, Yeppoon, Rockhampton, Gladstone + pop ups	www.cqclc.org.au
Gold Coast Community Legal Centre	Legal Community Education Team (07) 5532 9611 office@gcclc.org.au	Gold Coast Region	https://www.gcclc.org.au/legal-help/community-legal-education
HUB Community Legal	Legal Administration Officer (07) 3372 7677 legal@hubcommunity.org.au www.hubcommunity.org.au	HUB is located in Inala. Face-to-face south/west Greater Brisbane and Ipswich; virtual for whole of QLD	Email HUB Community Legal at legal@hubcommunity.org.au
Mackay Regional Community Legal Centre	Legal Community Education Team (07) 4953 1211 admin@mrclc.com.au	Mackay Region (outreach services in Bowen, Cannonvale, Proserpine, Moranbah and Sarina)	http://www.mrclc.com.au
North Queensland Women's Legal Service	Townsville Legal Community Education Team (07) 4772 5400 tsvadmin@nqwls.com.au Cairns Legal Community Education Team (07) 4033 5825 cairns@nqwls.com.au	Women in Townsville and Cairns	https://www.nqwls.com.au/community-legal-education
Pine Rivers Community Legal	Pine Rivers Community Legal Service Direct contact: Latha Elenkovan (Principal Solicitor) (07) 3881 3550 prcls@encircle.org.au	Moreton Bay Region	https://encircle.org.au/pine-rivers-community-legal-service/

Suncoast Community Legal Service	Legal Community Education Team (07) 5376 7800 reception@suncoastcommunitylegal.org	Sunshine Coast Region	https://suncoastcommunitylegal.org/cle-community-legal-education/
TASC National	Legal Community Education Team (07) 3812 7000 reception@tascnational.org.au	Ipswich; Toowoomba; Roma; Goondiwindi; Hervey Bay; Bundaberg; Gympie;	https://www.tascnational.org.au/
YFS Legal	YFS Legal (07) 3826 1599 legal@yfs.org.au	Logan and surrounding areas	Contact YFS Legal or https://www.yfs.org.au/book-a-yfs-speaker/
Wide Bay Burnett Community Legal	Legal Community Education Team (07) 4194 2663 admin.wbbcls@hbnc.com.au	Pialba and surrounding areas	https://wbbcls.com.au/family-law-workshop/
Townsville Community Law	Legal Community Education Team (07) 4721 5511 info@townsvillecommunity.law	Townsville region	https://townsvillecommunity.law

Mental Health

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
StandBy Support After Suicide	General contact: National Office 1300 727 247 national@standbysupport.com.au	<ul style="list-style-type: none"> • Introduction to StandBy Support After Suicide • Pathways to Care workshop (full day workshop) • What do I say? What do I do? (3hr workshop) • Supporting Children and Young People impacted by suicide (3hr workshop). <p>Information about workshops found at: https://standbysupport.com.au/workshops/</p>	<p>Pathways workshop for - First Responders, GPs and other front-line responders, community organisations, community suicide prevention action groups.</p> <p>What do I say? For all community members. Can be delivered as part of work-place professional development for staff.</p> <p>Supporting children is targeted towards service providers and professionals</p>	Nationwide	Free	Contact region directly on details provided. If unsure of which region, contact National Office. Otherwise, email the details provided for more information.
	Brisbane Region standby.bne@ucommunity.org.au			Brisbane Region		
	Northern QLD standby.fnq@ucommunity.org.au			Northern Queensland		
	Central QLD, Wide Bay and Sunshine Coast standby.cqwbsc@ucommunity.org.au			Central Qld, Wide Bay and Sunshine Coast		
	Gold Coast standby.goldcoast@socialfutures.org.au			Gold Coast		
	Western QLD standby.wqld@ucommunity.org.au			Western Queensland		
	Darling Downs and West Moreton standby.ddwm@ucommunity.org.au			Darling Downs West Moreton		

Technology

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Brisbane Seniors Online	<p>General contact: (07) 3393 2225 bsolhq@bsol.asn.au</p> <p>Direct contact: Dick Bennett BSOL Publicity Officer 0402 717 247 publicity@bsol.asn.au</p>	<p>Overview of Brisbane Seniors Online & how to identify scams and minimise the risk</p>	<p>Community and seniors' groups, retirement villages</p>	<p>Greater Brisbane area including Redlands, Moreton and Brisbane</p>	<p>Free</p>	<p>Email bsolhq@bsol.asn.au or Dick Bennett at publicity@bsol.asn.au to book</p>
Simplify Technology	<p>Direct contact: Garry Lock "The Technology Pain Remover" 0421 634 963 garry@simptech.au</p>	<ul style="list-style-type: none"> • Smart Assistive Technology • A simple understanding of your technology 	<p>Community members and Seniors</p>	<p>Up to River, far south as North Gold Coast, to Ipswich</p>	<p>Free</p>	<p>Email Garry directly to book</p>
NBN Local	<p>General contact: Community Engagement Specialists nbnsessions@nbn.com.au</p>	<ul style="list-style-type: none"> • Scams awareness • Digital ability • Connectivity literacy • Digital legacy 	<p>Community members, schools, carers, service providers</p>	<p>Regional Queensland: Central Queensland, Southern Queensland, Wide Bay Burnett, North Queensland and Far North Queensland</p>	<p>Free</p>	<p>Email nbnsessions@nbn.com.au to be linked in with the Community Engagement Specialist in your region</p>
	<p>Direct contact: Carly Crompton Community Engagement Specialist 0476 815 220 carlycrompton@nbnco.com.au</p>			<p>North Queensland</p>		<p>Email Carly directly for more information</p>
	<p>Direct contact: Louise Barnes Community Engagement Specialist 0476 807 258 louisebarnes@nbnco.com.au</p>			<p>Far North Queensland</p>		<p>Email Louise directly for more information</p>
	<p>Direct contact: Karen Shipp Community Engagement Specialist 0437 189 953 karenshipp@nbnco.com.au</p>			<p>Wide Bay Burnett and Surrounds (Gympie, all the way up the coast to Gladstone, across to Banana and then down through the North and South Burnett)</p>		<p>Email Karen directly for more information</p>
	<p>Direct contact: Liam Boundy Community Engagement Specialist 0461 474 962 liamboundy@nbnco.com.au</p>			<p>Southern Queensland (Beaudesert to Birdsville)</p>		<p>Email Liam directly for more information</p>
	<p>Direct contact: Emma Murphy Community Engagement Specialist 0492 306 331 emmamurphy@nbnco.com.au</p>			<p>Central Queensland</p>		<p>Email Emma directly for more information</p>

Volunteering

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
UnitingCare Volunteer Experience Team	Direct contact: Shane Harris Volunteer Engagement Lead 0456 906 981 shane.harris@uccommunity.org.au	Benefits of volunteering and volunteering opportunities in UnitingCare	Community members	Townsville face-to-face; virtual Queensland-wide	Free	Email Shane directly at shane.harris@uccommunity.org.au
Volunteering Queensland	General contact: reception@volunteeringqld.org.au (07) 3002 7600	benefits of volunteering and opportunities to volunteer - support and training on the management and coordination of volunteers across a range of settings and sectors	Community members and service providers	Queensland	Fee on request	Email Volunteering Queensland for more information

Other

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Crime Stoppers	1300 309 355 https://www.crimestoppersqld.com.au/contact/	Community safety, anonymously reporting suspicious activity	Community members, seniors' groups, retirement villages	Most Queensland metropolitan and regional centres	Free (donation welcome)	Please submit your expression of interest and your group's details via the link and we will be in touch https://forms.office.com
Energy and Water Ombudsman Queensland	General contact: Outreach Team 1800 662 837 outreach@ewoq.com.au	Who is EWOQ and issues consumers are facing with their energy and water	Community workers and financial counsellors and community members including: <ul style="list-style-type: none"> Aboriginal and Torres Strait Islander peoples seniors people from various cultural and educational backgrounds people on fixed or low incomes people with disabilities people experiencing or at risk of homelessness or domestic and family violence small businesses young adults (18–25 years old) 	Queensland	Free	For more information, https://www.ewoq.com.au/about-us/community-outreach
Local Councils	Some councils regularly provide information sessions or workshops on a range of topics that address community needs. We encourage you to reach out to your local council for more information.					
Neighbourhood Watch Queensland	General contact: nhwq@police.qld.gov.au	Crime prevention and personal safety	Community members	Queensland	Free	Email nhwq@police.qld.gov.au and your request will be forwarded to the local District Crime Prevention Coordinator.

Pharmacies	Some pharmacies, depending on staffing and their capacity, may be able to attend seniors' groups, support groups or villages to provide information around medications and other health-related topics. Some pharmacies may host information sessions. It's not very common but it may be a possibility.					
RACQ	General contact: Community and Education Team 1300 853 658	Years Ahead program is for older motorists to learn how to become more aware of their own capabilities. It covers topics such as: <ul style="list-style-type: none"> • recent changes to the Queensland road rules (including roundabouts and merging) • medical considerations when driving alternative transport options (such as motorised wheelchairs) 	Community groups with over 20 members	primarily in South East Queensland (with other areas sometimes available on request)	Free	Call 1300 853 658 to book