



Directory of Community Education Providers

Collated by Seniors Enquiry Line

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Table of Contents

Introduction	4
Purpose of resource	4
Corrections/ Additions	4
Directory of Community Education Providers	
UnitingCare's Older Persons Programs	5
Elder Abuse Prevention Unit	5
Seniors Enquiry Line	5
Advanced Care Planning and Life Admin	5 - 6
Bundaberg Neighbourhood Centre	5
DonateLife	5
End of Life Transitions	6
Statewide Office of Advance Care Planning	6
Advocacy Supports	6
ADA Australia (Aged and Disability Advocacy Australia)	6
Micah Projects	6
OPAN (Older Persons Advocacy Network)	6
Aged and Disability Supports	6 - 8
Aidacare	6
Aussie Ergonomics Pty Ltd	6
Ethnic Communities Council of Queensland (ECCQ)	6
Gather My Crew	7
Home Instead	7
Meals on Wheels	7
Pharmacy 777	8
SafeMate	8
St John Ambulance	8
STAR Community Services	8
With Grace Therapy	8
WOW! Mobility & Rehab	8
Alcohol and Drugs	8 - 9
Australian Anti Ice Campaign	8
Drug Arm	9
Family Drug Support	9
Animals	9 - 10
Animal Welfare League (AWLQ)	9
Bat Conservation & Rescue Qld	9
Koala Action Inc.	9
RSPCA Pet Education	9
Wildlife Volunteers Association Inc. (WILVOS)	10
Carers	10 - 11
Carers Queensland	10
Wellways Carers Gateway	10
Your Caring Way	11
Disaster Resilience	11
Australian Red Cross	11
Metro North Health Disaster Recovery Team	11
Metro South Health Disaster Recovery Team	11
Domestic and Family Violence & Relationships	11 - 12
Domestic Violence Action Centre	11
Relationships Australia Queensland	11-12
The Relationship Architect	12
Financial	12 - 13
Good Shepherd	12
Rural Financial Counselling Service (RFCS) Southern Queensland	12
The Salvation Army's Moneycare and You're the Boss workshops	12
The Smith Family	13
Government	13 - 14
Department of Agriculture and Fisheries	13
Department of Home Affairs	13
Department of Justice and Attorney-General	13
Department of Transport and Main Roads	13
Office of Fair Trading	13
Public Guardian	13
Public Trustee	13
Queensland Government's Cards and Concessions	14
Queensland Fire and Emergency Services	14
Queensland Rail	14
Services Australia	14
State Emergency Service (SES)	14
Queensland Police Service	14-15
Health	15 - 17
Dementia Australia	15
Diabetes Australia	15
Eating Disorders Queensland	15

Epilepsy Queensland	15
Hearing Australia	16
It's A Bloke Thing	16
Leah Keating	16
MS Queensland	16
Northern Queensland Primary Health Network	16
Parkinson Queensland	16
Prostate Cancer Foundation of Australia	16
QIMR Berghofer Medical Research Institute	16
Seniors Dental Care Australia	16
Stroke Foundation	16
Synapse - Australia's Brain Injury Organisation	16
Vision Australia	16
Queensland Health	17
Bowel Cancer Screening	17
BreastScreen Queensland	17
Legal	17 - 19
Basic Rights Queensland	17
Working Women Queensland	17
Caxton Community Legal Centre	17
Legal Aid Queensland	18
QStars/ Tenants Queensland	18
Women's Legal Service Queensland	18
Bayside Community Legal	18
Northside Connect & Brisbane North Community Legal Service	18
Cairns Community Legal Centre	18
Central Queensland Community Legal Centre	18
Gold Coast Community Legal Centre	18
HUB Community Legal	18
Mackay Regional Community Legal Centre	19
North Queensland Women's Legal Service	19
Pine Rivers Community Legal	19
Suncoast Community Legal Service	19
TASC National	19
YFS Legal	19
Wide Bay Burnett Community Legal	19
Townsville Community Law	19
Mental Health	19 - 20
Brave Brothers	19
Head to Health	19
Lifeline	20
StandBy Support After Suicide	20
Technology	21
Brisbane Seniors Online	21
Simplify Technology	21
NBN Local	21
Volunteering	22
UnitingCare Volunteer Experience Team	22
Volunteering Queensland	22
Other	22 - 23
Crime Stoppers	22
Down Under Coach Tours	22
Energy and Water Ombudsman Queensland	22
Footprints Community	23
Local Councils	23
Neighbourhood Watch Queensland	23
Pharmacies	23
Queensland Council for LGBT Health (QC)	23
RACQ	23

Introduction

The Seniors Enquiry Line regularly speak at seniors' groups, support groups, retirement villages and community events. Out in the community, we connect with many other community education providers. We have collated a list of community education providers across Queensland and would like to share it with the community. We have named this resource the Directory of Community Education Providers and has been previously referred to as the Guest Speakers List.

This directory acts as a brief introduction to various organisations and the topics they may be able to present. Some speakers may have formalised presentations or workshops. Some may be more flexible in how they share their information. Only generalised information has been included to ensure that the information remains correct and current for as long as possible. Please note that catchment and target audience is a guide only.

Purpose of resource

The purpose of this resource is to make finding community education providers and guest speakers easily accessible for all. This resource collates information of many guest speakers from across Queensland who cover various topics.

How to use this resource

We encourage you to contact the service directly to find out more about how they facilitate their community education, discuss whether they meet your needs and booking process.

What services and organisations are included in this list?

This list features people whose role in the community sector is to provide community education or guest speak at community groups/ support groups/ peer support groups, retirement villages, community centres or service providers etc. It also features organisations that can attend community events and expos to speak or share information about their services. It may also include people/ services who have expertise on a specific topic and can share this expertise to community or service providers.

Corrections/ Additions

The information included in this resource has been provided to the Seniors Enquiry Line by organisations who wish to be included in the information in the list or was sourced online from the organisation's website. The Seniors Enquiry Line is not responsible for the accuracy of the information.

If your service provides community education or facilitates information sessions or guest speaks at community groups, and would like to be included in this list, you can provide information via online form <https://forms.office.com/r/nE6HcFV3NH>. Alternatively, you can contact the Seniors Enquiry Line on 1300 135 500 or email Emily directly at emily.gould@ucommunity.org.au.

We wish to ensure that this document remains current and all information is correct. If you have already provided your information and there have been changes to your service, contact details etc, please email Emily at emily.gould@ucommunity.org.au so we can update this document.

Directory of Community Education Providers

UnitingCare's Older Persons Programs

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Elder Abuse Prevention Unit	General contact: Community Resource Officer 1300 651 192 eapu@ucommunity.org.au	<ul style="list-style-type: none"> Elder Abuse Awareness <ul style="list-style-type: none"> what is elder abuse types of elder abuse signs of elder abuse what can you do 	Aged care staff and volunteers, community and seniors' groups, retirement villages	Face-to-face South-East Queensland; some travel budget for 2024; virtual Queensland-wide	Free	Email the team directly at eapu@ucommunity.org.au For more information: https://eapu.com.au/community-awareness
	Direct contact: Anna Gillbard Research Officer anna.gillbard@ucommunity.org.au	Anna presents information about recent Elder Abuse research	Elder abuse forums and universities	Australia wide (upon request)	Contact directly for more information	Email Anna directly at anna.gillbard@ucommunity.org.au
Seniors Enquiry Line	General contact: Community Resource Officer 1300 135 500 sel@ucommunity.org.au Direct contact: Emily Gould (Community Resource Officer) emily.gould@ucommunity.org.au	<ul style="list-style-type: none"> scams awareness social media and online safety deep dives into specific scams (ie. identity theft, phishing scams, unauthorised transaction scams) digital legacy concessions and supports available for Qld seniors overview of Older Persons Programs 	Community members, seniors' groups, support groups, retirement villages, service providers and staff education. Community events and expos.	Face-to-face South-East Queensland. Approximately 2-hour drive (each way) from Chermshire. Virtual available for all of Queensland.	Free	" Everything you need to know about Seniors Enquiry Line community education " resource and expression of interest form found at: https://seniorsenquiryline.com.au/community-education Or contact Emily directly via email emily.gould@ucommunity.org.au

Advanced Care Planning and Life Admin

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Bundaberg Neighbourhood Centre	Direct contact: Lynne Forgan Community Liaison Officer (07) 4153 1614 clo@bundabergneighbourhoodcentre.org.au	Advanced Care Planning (Advanced Health Directive, Enduring Power of Attorney)	Community members	Bundaberg region	Free	Email Lynne directly at clo@bundabergneighbourhoodcentre.org.au
DonateLife	General contact: Communications Team (07) 3176 2350 donatelife@health.qld.gov.au	what is organ and tissue donation (the importance of registering your organ donation wishes, talking to your family about your wishes, how to register, how to be a community champion)	All Australians	Speakers available in most Queensland regional and metro areas	Free	Email admindonatelife@health.qld.au

End of Life Transitions	Direct contact: Jacqui Williams End of Life Doula & Funeral Celebrant 0402 496 360 jacqui@endoflifetransitions.com.au	<ul style="list-style-type: none"> • palliative care • grief and loss • legacy and other topics 	Community members	Redland and Brisbane regions. Moreton Bay, Sunshine Coast and Gold Coast areas upon request. Virtual available Queensland wide.	Contact for more information	To discuss education sessions with Jacqui you can call on 0402 496 360 or contact her via https://endoflifetransitions.com.au/contact/ For more information, https://endoflifetransitions.com.au/community-engagement/
Statewide Office of Advance Care Planning	General contact: 1300 007 227 acp@health.qld.gov.au	Information and resources about advance care planning (plus support to upload documents to Queensland Health electronic hospital record and referrals to local advance care planning services)	Community members; health professionals	Queensland	Free	Email acp@health.qld.gov.au for further information

Advocacy Supports

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
ADA Australia (Aged and Disability Advocacy Australia)	General contact: 1800 818 338 (Freecall) info@adaaustralia.com.au	<ul style="list-style-type: none"> • Aged Care Advocacy • Aged Care Rights • Elder Abuse Prevention • Self-advocacy toolkit 	Older people who are looking to access or are currently receiving commonwealth funded aged care services, Seniors groups and organisations and community groups	Queensland wide	Free	https://adaaustralia.com.au/request-an-information-session/
Micah Projects	Mal Causer Stakeholder Engagement Worker Care Finder Mal.Causer@micahprojects.org.au 0400 331 782	<ul style="list-style-type: none"> • Information around Micah Projects services • Forgotten Australians and adults who were in institutional or out of home care as children (often referred to as Care Leavers) 	Care Leavers, seniors, community members, service providers, hospitals and aged care organisations	South-East Queensland for face-to-face. Virtual available Queensland wide.	Free	Email Mal directly at Mal.Causer@micahprojects.org.au
OPAN (Older Persons Advocacy Network)	General contact: 1800 700 600 enquiries@opan.com.au	<ul style="list-style-type: none"> • aged care rights and responsibilities; role of advocacy • individually tailored topic (fee for service) 	Community members and professionals	Queensland	Free + individually tailored topic (fee for service)	https://opan.org.au/contact-us/request-education/

Aged and Disability Supports

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Aidacare	General contact: 1300 133 120	Aidacare may be able to attend community groups and events to share information about mobility and accessibility equipment. They have locations all over the state. To find a location near you: https://www.aidacare.com.au/about-aidacare/our-stores-and-network-partners/				
Aussie Ergonomics Pty Ltd	Direct contact: Associate Professor Gunther Paul, PhD CPE EurErg 0412 317 903 info@aussieergonomics.com.au	NDIS, disability, mobility, sitting, discomfort and comfort, ergonomic design of user products, usability	Community, Seniors, NDIS participants	Mackay (free), Mackay surrounding region (150km 0.78 cents/km), Other QLD (cost of travel)	Travel cost	Contact by email or phone https://aussieergonomics.com.au
Ethnic Communities Council of	General contact: (07) 3844 9166 administration@eccq.com.au	<ul style="list-style-type: none"> • information about ECCQ • How to access community care and aged care services 	Culturally and Linguistically Diverse (CALD)	Queensland	Contact directly for	Email administration@eccq.com.au to be referred to the Multicultural Advisor in your region.

Queensland (ECCQ)	For more information, https://eccq.com.au/	<ul style="list-style-type: none"> How to promote and advocate for services to meet the needs of CALD communities Cultural awareness Grants and governance training Health literacy (Chronic Disease and Blood-borne viruses) 	communities; service providers		cost information	
Gather My Crew	General contact: hello@gathermycrew.org	Information about Gather My Crew app; overcoming challenges when asking for, offering and coordinating help for older people	Seniors and their support networks, service providers, community members	Virtual Queensland wide; In-person metro Brisbane and Toowoomba only.	Free	Email directly for more information
Home Instead	General contact: Home Instead 1300 008 018	As Home Instead offices are locally owned and operated, presentations will differ so we encourage you to contact the office in your area to learn about the presentations they provide.	Senior groups, retirement villages, over 55s resorts, carers of seniors, community and support groups. Expos and community events	Offices are located in Cairns and within South East Queensland.	Free	Call Home Instead National Office on 1300 008 018 to be referred to the office in your area. Alternatively, there is: https://homeinstead.com.au/locations/
	General contact for Ipswich and Brisbane South regions: ipsbrissouth@homeinstead.com.au Direct contact for Ipswich and Brisbane South regions is Candice Wilson 0499 745 462 or (07) 3277 3077 candice.wilson@homeinsteadbsi.com.au	<ul style="list-style-type: none"> Dementia Education Palliative Care Navigating Aged Care Seniors Nutrition Falls prevention 		Brisbane East, South and Ipswich. Virtually - all of Queensland		For Brisbane East, South and Ipswich regions contact Candice Wilson on 0499 745 462 or 07 3277 3077 candice.wilson@homeinsteadbsi.com.au
	General contact for Redlands and Logan regions: care@homeinsteadbrl.com.au Direct contact for Redlands and Logan regions is: Anne Louise Underwood 0492 866 509 annelouise@homeinsteadbrl.com.au	<ul style="list-style-type: none"> Navigating Aged Care – In-Home support, government funding and how it all works Helping Seniors maintain independence Snapshot from the Care Giver's perspective 		Redlands and Logan regions		For Redlands and Logan regions contact Anne Louise Underwood on annelouise@homeinsteadbrl.com.au
	General contact for Brisbane North and Caboolture regions: bris.north@homeinstead.com.au Direct contact for Brisbane North and Caboolture regions is Jodi Doe 0499 402 730 Client1@hibn.com.au	<ul style="list-style-type: none"> helping seniors stay healthy helping seniors prevent falls navigating Aged Care 		North Brisbane River to Bribie Island		For Brisbane North and Caboolture regions contact Jodi directly on 0499 402 730 or Client1@hibn.com.au
	General contact for Sunshine Coast and Gympie regions: maroochydore@homeinstead.com.au Direct contact for Sunshine Coast and Gympie regions is Mark Hayden 0498 162 442 or (07) 5443 3562 mark.hayden@homeinsteadsc.com.au	<ul style="list-style-type: none"> navigating Aged Care staying safe in the home dementia education palliative care senior's nutrition falls prevention 		Sunshine Coast and Gympie regions		For Sunshine Coast and Gympie regions contact Mark on 0498 162 442 or mark.hayden@homeinsteadsc.com.au
Meals on Wheels	General contact: 1300 90 97 90 info@gmow.org	What is Meals on Wheels (how to claim, cost and awareness - not just for old people who can't cook)	Seniors and community members	Various locations throughout Queensland https://www.gmow.org/services	Free	Contact Meals on Wheels Queensland to be referred to the service in your area
	Ipswich Region (07) 3281 4465 manager@ipswichmow.org.au			Ipswich, Lowood, Fernvale, Esk, Toogoolawah, Laidley		Contact Ipswich Meals on Wheels directly for more information
	Moreton Bay Region info@mowmbr.org			Moreton Bay Region		Contact Moreton Bay Meals on Wheels via email for more information

Pharmacy 777	General contact: NDIS & Aged Care Department Team (07) 4637 1888 friendlies@tfsd.com.au	May be able to speak on a range of health-related topics including: <ul style="list-style-type: none"> Incontinence (products, correct use, application issues etc) Skin care and hygiene (skin integrity, Molicare range & how to use) Wound care 	NDIS, community members, seniors, people requiring mobility equipment, service providers, aged care staff including nurses and allied health staff	Toowoomba, Warwick and surrounding areas	Contact for more information	Email Pharmacy 777 directly at toowoomba@pharmacy777.com.au
SafeMate	General contact: (07) 3184 9109 hello@safemate.care	What is SafeMate?	Seniors and community members; service providers	Queensland	Free	Submit request via the SafeMate website at: https://www.getsafemate.com/request-presentation
St John Ambulance	General contact: 1300 785 646 enquiries@stjohnqld.com.au	Overview of support services provided by St John Ambulance	Community members, seniors/community groups, service providers	Queensland	Contact for fee information	Email enquiries@stjohnqld.com.au for more information
STAR Community Services	General contact: (07) 3821 6699 marketing@starct.org.au	<ul style="list-style-type: none"> how to access aged care services and navigate the aged care system overview of programs run by STAR Community Services 	Community members	Brisbane South, Logan, Ipswich, Gold Coast and Darling Downs	Free	Contact STAR via details listed for more information
With Grace Therapy	General contact: 0403 939 839 hello@withgracetherapy.com.au	<ul style="list-style-type: none"> Mental health - trauma informed care Disability Advance Care Planning Carer supports Counselling around adjustment and loss and grief 	Community members, staff education	Brisbane, Moreton Bay Region	To be discussed upon request	withgracetherapy.com.au/contact/
WOW! Mobility & Rehab	Direct contact: Lauren Antonenko (Director) (07) 3282 5200 lauren@wowipswich.com.au	"Gadgets & Gizmos": an informative session which covers varying mobility and assistive technology devices	Community members, seniors; staff education	Up to an hour travel from Ipswich	Free	Email lauren@wowipswich.com.au to book

Alcohol and Drugs

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Australian Anti Ice Campaign	General contact: Education Team (07) 5665 6063 admin@australianantiicecampaign.org.au Direct contact: Tia Fisher Delaney 0438 220 469 tatiana.d@australianantiicecampaign.org.au	Education around the effects of Ice, prevention and interventions available.	Youth, adults, community groups, schools, workplaces	Queensland Bundaberg region	Price on booking	Submit online form at https://australianantiicecampaign.org.au/contact_form/book-a-program.html

Drug Arm	General contact: 1300 656 800 https://www.drugarm.com.au/about-us/contact-us/	Alcohol and drug education sessions focused on how family members can support their loved ones: <ul style="list-style-type: none"> • How to have a conversation with a family member, friend or loved one who has an alcohol or other drug issue • How to set healthy boundaries, and keep them • Information on why people use alcohol and other drugs, lapse and relapse and the stages of behaviour change • Being a trustworthy source of information about alcohol and other drugs • Information on how to navigate the alcohol and other drug treatment system • Helping family members connect with social and health services 	Community members	Darling Downs/ South West Queensland, Mackay, Isaac and Whitsundays, South East Queensland & Wide Bay/Burnett regions	Free	Contact Drug Arm on contact details provided to be referred to the appropriate team
Family Drug Support	General contact: (02) 4782 9222 admin@fds.ngo.org.au	Information about the Family Drug Support service and seven core sessions which can be presented alone or as part of a series: <ul style="list-style-type: none"> • Families Stages of Change • Effective Communication • Alcohol and Other Drugs Information • Drug and Alcohol Treatment Options • Setting Workable Boundaries • Dealing with Conflict • Families and Ice 	Families and friends of people who use substances as well as bereaved families. Community members, service providers	Queensland	Free	https://www.fds.org.au/contact-us
	Direct contact: Belinda Arnold belinda@fds.ngo.org.au 0490 536 976			Central Queensland		Email Belinda at belinda@fds.ngo.org.au

Animals

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Animal Welfare League Queensland (AWLQ)	General contact: Relationships Manager (07) 5509 9099 relationships@awlqld.com.au	Education and awareness on community programs and support provided by AWLQ. For more details, https://www.awlqld.com.au/support-us/community-outreach/	Community groups, seniors' groups	South East Queensland	Contact for cost details	Email the Relationships Team at relationships@awlqld.com.au
Bat Conservation & Rescue Qld	General contact: 0488 228 134 info@bats.org.au	BCQQ volunteers may be able to provide presentations around the importance of bats	Community members and community events	Queensland	Contact for more information	Call BCRQ on 0488 228 134 or email info@bats.org.au for more information
Koala Action Inc.	Direct contact: Vanda (aka Wanda) Grabowski President/ Secretary 0407 101 837 mykoalas@bigpond.net.au	Koala education and awareness	Community members and community groups	Sunshine Coast and Moreton Bay Region	Free	Email Vanda to book. For more information: www.koalaactioninc.org
RSPCA Pet Education	General contact: RSPCA Queensland Community Outreach Team education@rspcaqld.org.au	<ul style="list-style-type: none"> • Health: Uncover the secrets to keeping your pet in tip-top shape. • Nutrition: Discover the right diet for your furry friend's well-being. • Signs of Ill Health: Learn to recognise signs of potential health issues early on. • Wellbeing: Ensure your pet's overall happiness and contentment. 	Concession card holders	Queensland	Free	Email education@rspcaqld.org.au for more information

	Direct contact: Hal Jenkins 0419469825 heulwen.jenkins@rspcaqlld.org.au	<ul style="list-style-type: none"> • Exercise: Understand the importance of regular physical activity. • Mental Health: Explore ways to support your pet's mental well-being. • Budgeting: Tips on managing your pet's expenses effectively. • Preventive Care: Learn about vaccinations and parasite control to keep your pet healthy. 		Moreton Bay region		Email Hal directly at heulwen.jenkins@rspcaqlld.org.au
Wildlife Volunteers Assoc Inc. (WILVOS)	General contact: Community Awareness officer https://wilvos.org.au/contact-us/	WILVOS Community Awareness officer's speak about 'living with wildlife'. No animals are involved.	Local Schools, community groups/clubs and events.	Sunshine Coast	Contact for more information	To get in touch with WILVOS, use contact form on website: https://wilvos.org.au/contact-us/

Carers

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Carers Queensland	General contact: Community Engagement Team 1300 747 636 engagement@carersqld.com.au	Carer awareness / carer support information session	Community groups, carers. Service providers such as health and community organisations	Queensland	Free	Contact Carers Queensland on details provided or utilise contact us form on website: https://carersqld.com.au/carers-program/community-engagement-2
Wellways Carers Gateway	General contact: 1800 422 737 Request Call Back https://www.carergateway.gov.au/	Overview of services and supports available through Wellways Carer Gateway	Community members, carers, staff education	Queensland	Free	Contact Wellways on details provided or Request Call Back
	Direct contact: Marcela Moreno Ramirez Coordinator Community Engagement & Volunteering mmorenoramirez@wellways.org			Gold Coast to Caboolture		Email Marcela directly at mmorenoramirez@wellways.org
	Direct contact: Cherie Pope Coordinator Community Engagement & Volunteering cpope@wellways.org			Sunshine Coast & Bundaberg Region		Email Cherie directly at cpope@wellways.org
	Direct contact: John Clayton Coordinator Community Engagement & Volunteering jclayton@wellways.org			Central & North Queensland region		Email John directly at jclayton@wellways.org

Your Caring Way	General contact: 1300 585 636 info@yourcaringway.com.au	Assisting unpaid carers by providing tools and support in their pathway to further education or employment	Information for carers; businesses and employers; education and training	Queensland	Free	Email or call Your Caring Way to be linked with a Business & Community Development Officer in your region
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Disaster Resilience

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Australian Red Cross	Recovery and Resilience Team qld_preparedness@redcross.org.au	Emergency preparedness, pillow case program for children (year3 & 4; requested by schools), communications in recovery	General Australian population	Queensland	Cost may be applicable	Email qld_preparedness@redcross.org.au for more information
	Recovery and Resilience Team CALD Resilience Officers qld_preparedness@redcross.org.au	Emergency preparedness, pillowcase program for children	Culturally and Linguistically Diverse Communities	Southeast Queensland (Moreton Bay, Redlands, Ipswich, Logan & Brisbane)		Email the CALD Resilience Officer for SEQ: jkhatrikc@redcross.org.au
				Central Queensland (Rockhampton & Livingstone)		Email the CALD Resilience Officer for Central Qld: kcrane@redcross.org.au
				North Queensland (Townsville)	Email the CALD Resilience Officer for North Qld: ssavage@redcross.org.au	
Metro North Health Disaster Recovery Team	Metro North Mental Disaster Recovery Team MMNHS-Disaster.RecoveryTeam@health.qld.gov.au	Information about disaster recovery and supports available	Individuals, children and families impacted by South East Queensland Rainfall and Flood Event 2021-2022	Brisbane North	Free	Email the Metro North Disaster Recovery team directly at MMNHS-Disaster.RecoveryTeam@health.qld.gov.au
Metro South Health Disaster Recovery Team	Metro South Health Disaster Recovery Team MSAMHS-PostDisaster-Recovery@health.qld.gov.au	Information about disaster recovery and supports available	Individuals, children, and families impacted by the 2021-22 SEQ Rainfall and Flood Event and 2023 Christmas Storm.	Brisbane South	Free	Email the Metro South Disaster Recovery team directly at MSAMHS-PostDisaster-Recovery@health.qld.gov.au

Domestic and Family Violence & Relationships

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Domestic Violence Action Centre	General contact: 07 3816 2919 info@dvac.org.au	Domestic, family and sexual violence (DFV awareness and how to respond to the disclosure of DFV, community information and training)	Community members and service providers	Ipswich local government area – can explore options within Toowoomba area	Free & Fee-for-service (please make contact for further info)	Contact DVAC using contact details provided
Relationships Australia Queensland	Senior Relationship Services 1300 063 232	Seniors Financial Protection Service provides information around financial abuse, improving financial resilience and education to make informed financial decisions for later in life.	Community members/groups and seniors	Mackay, Rockhampton, Gladstone,	Free	Email SFPS@raq.org.au

	General contact: Relationships Australia Queensland 1300 364 277 https://www.raq.org.au/contact			Maroochydore, Bundaberg and Robina		
		Senior Social Connection Program raises community awareness of social issues affecting older persons	Community members/groups and seniors	Gympie and Sunshine Coast	Free	Email SSCP@raq.org.au
		Senior Relationship Mediation Service provides elder abuse awareness and improving family relationships.	Community members/groups and seniors	Morayfield and surrounding suburbs	Free	Email srms@raq.org.au
		Elder Abuse Prevention and Support Service provides elder abuse awareness	Community members/groups, seniors, service providers, and health and community support workers.	Maroochydore, Robina, Mackay, Bundaberg, Gladstone Rockhampton	Free	Email EAPSSCaseManagers@raq.org.au
	Gambling Help Services 1800 858 858	Gambling awareness for workers: overview of gambling in Queensland, signs and symptoms of problem gambling, referral pathways Gambling awareness for community: concepts around responsible and risky gambling; features of problem gambling; risk factors for problem gambling and strategies to reduce risk; and gambling help services available.	Service providers, health and community support workers Social/ community groups, schools, recreational and sporting groups	Bowen, Eight Mile Plains, Gladstone, Gympie, Ipswich, Logan, Mackay, Maroochydore, Morayfield, Robina, Spring Hill, Strathpine	Free Free	Submit online contact form at https://www.raq.org.au/contact
The Relationship Architect	Direct contact: Lorrie Brook Relationship/ Family Mediator and Coach 1300 433 302 lorrie@therelationshiparchitect.com.au	Conflict Resolution, Communication, Co Parenting, Family Relationship Support, CPR for Relationships, Tips for separating amicably, creating a Co Parenting Roadmap, how to use mediation to support your relationship, the benefits of mediation when going through a separation and divorce.	Community members, seniors and service providers	Queensland	\$990 plus any travel fees	For more information: therelationshiparchitect.com.au/speaking/

Financial

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Good Shepherd	General contact: fi@goodshep.org.au	Information about Good Shepherd and supports available	Queenslanders	Virtual available Queensland wide Contact for information about face-to-face.	Contact for information	Email fi@goodshep.org.au for more information
Rural Financial Counselling Service (RFCS) Southern Queensland	General contact: (07) 4622 5500 admin@rfcssq.org.au	Information about the Rural Financial Counselling Service	Community/ seniors' groups	Southern Queensland (Goondiwindi in the south, up to Livingstone and out west as far as Bulloo)	Free	Email RFCS directly at admin@rfcssq.org.au for more information
The Salvation Army	Moneycare 1800 722 363 moneycare@salvationarmy.org.au	Information around Moneycare program and financial counselling.	Community groups, service providers	Australia wide	Free	Call Moneycare on 1800 722 363 or visit https://www.salvationarmy.org.au for more information

	You're the Boss 1800 722 363 youretheboss@salvationarmy.org.au	Facilitates financial capability workshops			Contact for more information	Email youretheboss@salvationarmy.org.au for more information
The Smith Family	Saver Plus General contact: 1300 610 355 saverplus@thesmithfamily.com.au	Information about the Saver Plus program	Community groups, seniors groups, community centres, service providers.	Virtual available for all of Queensland. In-person may be available in some locations.	Free	Email Saver Plus directly at saverplus@thesmithfamily.com.au

Government

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Department of Agriculture and Fisheries	General contact: 13 25 23 info@daf.qld.gov.au	May be able to provide information on topics related to agriculture, biosecurity, fisheries, and forestry	Queenslanders	Contact for information		Email info@daf.qld.gov.au for more information.
Department of Home Affairs	General contact: qld.community.engagement@homeaffairs.gov.au	Can tailor talk to the specific needs of the group. Potential areas could include: domestic and family violence, settlement, citizenship etc	Community members, students, employers, service providers	Queensland	Free	Email qld.community.engagement@homeaffairs.gov.au for more information
Department of Justice and Attorney-General	General contact: Women's Safety and Violence Prevention wsvp@justice.qld.gov.au	Domestic and family violence awareness	Seniors and community members, service providers	Queensland	Free	Email wsvp@justice.qld.gov.au to be referred to the Integration Manager in your area. To find community events: https://www.justice.qld.gov.au/about-us/services/women-violence-prevention/calendar
Department of Transport and Main Roads	General contact: 13 QGov (13 74 68) https://www.tmr.qld.gov.au/contact-us	Information around road safety	Seniors and community members, service providers, expos and community events.	Queensland	Free	Call 13 QGOV (13 74 68) or submit online contact form at https://www.tmr.qld.gov.au/contact-us
	South East Queensland team SEQN_communityroadsafety@tmr.qld.gov.au			South East Queensland		Email the South East Queensland team at SEQN_communityroadsafety@tmr.qld.gov.au
Office of Fair Trading	General contact: 13 QGOV (13 74 68) oft-community-engagement@qld.gov.au	<ul style="list-style-type: none"> Consumer Rights Smart Shopping Tips Scams Awareness 	Community members, service providers	Queensland	Free	Request a presentation Your rights, crime and the law Queensland Government (www.qld.gov.au)
Public Guardian	General contact: 1300 653 187 comms@publicguardian.qld.gov.au	<ul style="list-style-type: none"> The guardianship system Investigating abuse, neglect & exploitation Role and functions of the Public Guardian (adult matters) Health care decision making Community Visitor Program Preparing for your future decision making Guardianship decision making Capacity guidelines & witnessing enduring documents Restrictive practices 	Community members and service providers	Queensland-wide service. Offices in Brisbane, Townsville, Ipswich and Cairns	Free	Community Education Expression of Interest form and email it to: comms@publicguardian.qld.gov.au
Public Trustee	General contact: Community Engagement Officer 1300 360 044 marcomms@pt.qld.gov.au	Wills and Enduring Power of Attorney	Community members	Queensland	Free	https://www.pt.qld.gov.au/contact/contact-us/book-a-community-education-session/
Queensland Government's	General contact: Cards and Concessions team	Overview of Queensland Government's cards and the concessions they provide to cardholders	Community members, expos	Queensland	Free	Call 13 QGov (13 74 68) and ask to speak with the Cards and Concessions team

Cards and Concessions	13 QGOV (13 74 68)		and community events.			
Queensland Fire and Emergency Services	General contact: https://www.qfes.qld.gov.au/contact-us	Education and information around fire safety, smoke alarms and Bushfire Survival Plans plus more.	Community members	Queensland	Free	https://www.qfes.qld.gov.au/community-eng
Queensland Rail	General contact: RailSafetyEducation@qr.com.au	Rail safety community education	Young children, school students and community members.	Queensland	Free	Email RailSafetyEducation@qr.com.au for information about workshops. For partnerships and collaboration opportunities, email communitypartnerships@qr.com.au
Services Australia	Aged Care Specialist Service 1800 227 475	The Aged Care Specialist Service provides information about MyAgedCare and aged care matters.	Families, community members, individuals and service providers	Queensland	Free	Contact Aged Care Specialist Service using the general contact details provided and Services Australia will link you in with the appropriate worker in your region.
	Financial Information Service Any number you use to call Centrelink. Say 'Financial Information Service' when asked why you're calling.	A free service that can inform and educate you about financial matters.				Contact Financial Information Service by calling any number you use to call Centrelink. Say 'Financial Information Service' when asked why you're calling.
State Emergency Services (SES)	General contact: SESSNEEngagement@qfes.qld.gov.au	Storm safety, preparing your home for severe weather	Community members	Queensland	Free	Email SESSNEEngagement@qfes.qld.gov.au for further information

Queensland Police Service

Queensland Police Service has several teams such as Crime Prevention Unit which provide community education. QPS has officers and Volunteers in Policing that can provide free talks on personal safety, home and business security, domestic and family violence, what to do in an emergency and more. For more information and to discuss booking process, contact your local [District Crime Prevention Co-ordinator](#) listed below and then each District can ascertain who is the most suitable person to conduct the relevant presentation.

District Crime Prevention Co-ordinator Contact	Catchment	District Crime Prevention Co-ordinator Contact	Catchment
The ViP Program Co-ordinator - Crime Prevention Programs Unit GPO Box 1440, Brisbane QLD 4001 crimepreventionprogramunit@police.qld.gov.au	QLD Wide	PO Box 220, Maryborough QLD 4650 dcpc.maryborough@police.qld.gov.au	Maryborough
20 Pickering Street, Alderley QLD 4051 dcpc.nthbrisbane@police.qld.gov.au	North Brisbane	40 Channon Street, Gympie QLD 4570 dcpc.gympie@police.qld.gov.au	Gympie
1025 Logan Road, Holland Park QLD 4121 dcpc.sthbrisbane@police.qld.gov.au	South Brisbane	PO Box 553, Maroochydore QLD 4559 dcpc.sunshinecoast@police.qld.gov.au	Sunshine Coast
82 Pine Street, Wynnum QLD 4178 dcpc.wynnum@police.qld.gov.au	Bayside (Wynnum)	152 King Street, Caboolture QLD 4510 dcpc.moreton@police.qld.gov.au	Caboolture
5 Sheridan Street, Cairns QLD 4870 dcpc Cairns@police.qld.gov.au	Cairns	1 Connors Street, Petrie QLD 4502 dcpc.pinerivers@police.qld.gov.au	Petrie
244-246 Charters Towers Road, Hermit Park QLD 4810 dcpc.townsville@police.qld.gov.au	Townsville	Redcliffe Parade, Redcliffe QLD 4020 dcpc.moreton@police.qld.gov.au	Redcliffe
7-9 Isa Street, MT Isa QLD 4825 (07) 4744 1817	Mt Isa	300-320 Warwick Road, Yamanto QLD 4305 dcpc.ipswich@police.qld.gov.au	Ipswich

161 Bolsover Street, Rockhampton QLD 4700 (07) 4932 3693	Rockhampton (Capricornia)	265 Bridge Street, Toowoomba QLD 4350 (07) 4631 6921 dcpc.toowoomba@police.qld.gov.au	Toowoomba
1/67 Sydney Street, Mackay QLD 4740 (07) 4940 3923	Mackay	47 Drayton Street, Dalby QLD 4405 dcpc.dalby@police.qld.gov.au	Dalby
10-12 Yarroon Street, Gladstone QLD 4680 dcpcgladstone@police.qld.gov.au	Gladstone (Capricornia)	1-5 River Street, Logan Village QLD 4207 dcpc.logan@police.qld.gov.au	Logan
256 Bourbong Street, Bundaberg West QLD 4670 dcpc.bundaberg@police.qld.gov.au	Bundaberg	Cnr Phillip Ave and Surf Parade, Broadbeach QLD 4218 dcpc.goldcoast@police.qld.gov.au	Gold Coast
59 Alfred St, Charleville QLD 4470 dcpc.charleville@police.qld.gov.au (07) 4650 5500	Charleville, Cunnamulla, Augathella, Morven, Quilpie		

Health

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Dementia Australia	General contact: (07) 3895 8200 qld.admin@dementia.org.au Direct contacts: lisa.hearn@dementia.org.au karen.williams@dementia.org.au	Dementia Awareness covers: <ul style="list-style-type: none"> what happens to the brain. services and support available at both Dementia Australia and Carer Gateway what is dementia and what to expect caring for someone living with dementia? how you can look after yourself discuss the different types of dementia and the symptoms associated with them how to connect with services and education to assist and plan your journey challenges, fears and behaviours 	Community members, seniors, staff education	Queensland	Free	Contact Dementia Australia directly to be linked with a Community Engagement Officer in your region.
Diabetes Australia	General contact: 1800 177 055 qld.events@diabetesaustralia.com.au	Diabetes education and awareness including blood glucose monitoring, to healthy eating and carbohydrates, weight management, exercise, looking after your feet and managing your emotional wellbeing	Community and seniors' groups, service providers	Queensland	Contact for information	Email qld.events@diabetesaustralia.com.au for more information
Eating Disorders Queensland	General contact: Practice Administrator admin@edq.org.au (07) 3844 6055	<ul style="list-style-type: none"> First Steps to Eating Disorder Support (eating disorders, diet culture, weight stigma, language and support) Lived Experience Work Carer support for Eating Disorders 	Community members	Face-to-face in Cairns or Brisbane. Virtual across QLD.	Cost may be applicable	Email the team directly: admin@edq.org.au
Epilepsy Queensland	General contact: hello@epilepsyqueensland.com.au 1300 852 853	Understanding & Managing Epilepsy / Administration of Midazolam	Community members	Queensland – possibilities for Face to face and virtual	Free for people impacted by epilepsy	Contact Epilepsy Queensland directly to be linked with a Community Engagement Officer in your region.
		Epilepsy Awareness / Epilepsy Queensland services/support	Staff (disability/ childcare/ health organisations)		Fee for service for organisations	
		Epilepsy Awareness / Epilepsy Queensland services/support	Community members		Free	

Hearing Australia	General contact: 134 432 www.hearing.com.au/contact-us	Overview of supports provided by Hearing Australia	Community members, staff education	Queensland wide	Free	Email or call Hearing Australia to be linked with a Community Hearing Advisor in your region
It's A Bloke Thing	Direct contact: Ruth Education Program Facilitator ruth@itsablokething.com.au	Prostate Cancer awareness/education	Community members. Corporate organisations (for donation)	Queensland	Free however donations are appreciated	Email Ruth directly to express your interest in booking a talk
Leah Keating	Dementia Doula 0431 387 537 leahkeating2019@gmail.com	Dementia awareness	Community members, seniors and carers	Moreton Bay and Sunshine Coast region	Contact for information	Email Leah for more information
MS Queensland	General contact: 1800 177 591 info@msqld.org.au	Information about Multiple Sclerosis (MS) and Motor Neurone Disease (MND)	Community members, service providers	Queensland, virtual available	Contact MS Queensland directly for cost information	Email MS Queensland at info@msqld.org.au
Northern Queensland Primary Health Network	General contact: (07) 4034 0300 support@nqphn.com.au	First Nations Health, GPs and Other Primary Care Providers, Mental Health and Alcohol and Other Drugs, Population Health Priorities, System Integration	Administration / support staff; Allied health; GPs; Healthcare workers; Nurses; Pharmacists & other	North Queensland	Free	https://nqphn.com.au/form/education-event-request-form
Parkinson Queensland	Direct contact: Michelle Stafford Education and Awareness Manager 1800 644 189 michelle@parkinsonsqld.org.au	Understanding Parkinson's Disease Caring for someone with Parkinson's (non-clinical & clinical training)	Community members. Training and education fee-for-service available for staff	South East Queensland (potential for Queensland wide if they that travel planned or if a representative is in that region)	Free for community members. Fee-for-service training and education for staff and volunteers	Contact Michelle directly via email to express your interest in booking a talk
Prostate Cancer Foundation of Australia	General contact: 1800 22 00 99 enquiries@pcfa.org.au www.pcfa.org.au	Prostate cancer education and awareness presentations	Community and seniors' groups, service providers	Queensland + Australia wide	Free	Book a presentation via https://www.pcfa.org.au/awareness/pcfa-life-force-program/
QIMR Berghofer Medical Research Institute	General contact: (07) 3362 0222 engagement@qimrberghofer.edu.au	Information about QIMR Berghofer Medical Research Institute and health related topics such as current research projects clinical trials, and breakthroughs, in cancer, dementia, gut health, Long COVID diabetes, liver disease Asthma and much more	Community groups, schools, universities, healthcare professionals, service providers,	Brisbane region	Contact for more information	For more information call (07) 3362 0222 or email engagement@qimrberghofer.edu.au
Seniors Dental Care Australia	Direct contact: Leonie Short Dental Practitioner 0407 694 874 info@sdcaust.com.au	Improving your general health by improving your oral health	Community members, and workers in the aged, home and disability sectors	Ipswich and virtual for Queensland	Free for community groups & fee for staff training	Contact Leonie directly via email to express your interest in booking a talk
Stroke Foundation	General contact: (07) 3084 6384	Stroke prevention and awareness	Community and seniors' groups, service providers, workplaces	Queensland	Cost may be applicable	Book online: https://strokefoundation.tforms.net/52
Synapse - Australia's Brain Injury Organisation	General contact: Information Consultant 1800 673 074 info@synapse.org.au	<ul style="list-style-type: none"> Overview of Brain Injuries and the different types of brain injuries Synapse's services and resources Age-related brain injuries Practical tips and tricks for the ageing brain 	Community members and service providers	Sunshine Coast, Brisbane and Gold Coast regions in-person. Virtual for rest of Queensland.	Free	Visit the website www.synapse.org.au or contact Synapse directly
Vision Australia	General contact: 07 3727 2345 info@visionaustralia.org	Can tailor presentations to different areas of interest, some topics include: <ul style="list-style-type: none"> Understanding vision loss Intro into access technology Orientation and mobility - practical guiding 	Anyone who is losing or has lost their sight, seniors, community members, service providers	Queensland	Free - some programs may have fee for services or may have travel fee	Email Vision Australia at info@visionaustralia.org to be referred to outreach team in your region

Queensland Health	Queensland Health has many different programs and services. If there is a specific health topic you would like to organise an information session or guest speaker to discuss, you can contact Department of Health directly. They may be able to link you with the appropriate Queensland Health program in your region - https://www.health.qld.gov.au/comments#full_contact_details					
Bowel Cancer Screening	General contact: Health Promotion Officers 1300 766 927 cssb@health.qld.gov.au	Please contact the HPO in your area to see if they have capacity to facilitate community education and to find out what topics they speak on. Primarily talks will focus on bowel cancer screening and preventing bowel cancer.	All community members however target audience is 50 to 74-year-olds	Queensland	Free	https://www.health.qld.gov.au/public-health/cancer-screening/bowel/contact#ge%20
BreastScreen Queensland	General contact: Health Promotion Officers 13 20 50 cssb@health.qld.gov.au	Information about breast health and screening for early detection of cancers through the national program BreastScreen Australia	Community members, staff; Particularly women aged 40+ for participation in BreastScreen	Queensland	Free	Speak to a Health Promotion Officer on 13 20 50 or cssb@health.qld.gov.au

Legal

Organisation	Contact	Topics	Target Audience	Catchment	Booking details
Basic Rights Queensland	General contact: Legal Community Education Team 1800 358 511 (07) 3847 5532 brq@brq.org.au	Information on the service, Centrelink issues, Discrimination based on disability, Workplace issues, Mental health legal issues	Community members and service providers	Queensland	Contact Basic Rights Queensland on contact details provided. For more information: https://brq.org.au/
Working Women Queensland	General contact: Legal Community Education Team 1800 358 511 or (07) 3421 2553 brq@brq.org.au	<ul style="list-style-type: none"> Information on the service Workplace issues, such as: Minimum work standards; Domestic and Family Violence and work; Sexual harassment; Discrimination at work; Underpayment; Terms and conditions of job contracts; Parental leave 	Women, community members, service providers	Queensland	For more information: https://brq.org.au/working-women-qld/
Caxton Community Legal Centre	Caxton Community Legal Centre (07) 3214 6333 caxton@caxton.org.au	Caxton Community Legal Centre staff can provide face-to-face community legal education on a variety of topics covered by our legal practice.	Seniors, community members, service providers	Queensland	For more information: https://caxton.org.au/connect/community-legal-education/
	Queensland Retirement Village and Park Advice Service (07) 3214 6333 caxton@caxton.org.au or qrvpas@caxton.org.au	The Queensland Retirement Village and Park Advice Service presents free legal information sessions on topics including: <ul style="list-style-type: none"> retirement living options living in a retirement village living in a manufactured home park 	Parks, villages, community groups	Queensland wide	If you would like to arrange a talk for your park, village or community group, please contact Ezekiel Lubbock at ezekiel.lubbock@caxton.org.au or QRVPAS on (07) 3214 6333 to discuss availability.
	Seniors Legal and Support Service (SLASS) (07) 3187 7187 1800 954 494 caxton@caxton.org.au	SLASS can provide free education and training on the following broad topics: <ul style="list-style-type: none"> Elder abuse awareness Future planning – both around health but also financial and personal decisions and options for making sure that decisions are followed. Understanding the different forms of documentation – both formal and informal – being used across services is crucial to enhance consumer understanding and choice. Roles and responsibilities of attorneys under an Enduring Power of Attorney or Advance Health Directive and how to keep yourself safe Supported decision-making and understanding capacity for decision-making 	Seniors, community members, service providers	Brisbane, Logan-Beaudesert, Redlands, North and South Moreton areas	For service providers, please contact Anne-Louise McCawley, Community Engagement and Education Leader via email Anne-Louise.McCawley@caxton.org.au For community groups, please contact (07) 3187 7187

	<p>Senior Financial Protections Service (07) 3214 6333 caxton@caxton.org.au</p>	<p>Seniors Financial Protections Services can provide free education sessions on senior financial rights. Future financial planning topics include:</p> <ul style="list-style-type: none"> • accommodation planning, covering aged care and home care • budgeting and managing expenses and debt • retirement planning covering superannuation, equity release products, credit and loans in retirement • wills and future planning for your financial affairs and health care decisions • co-living and family agreements about care and assets • loans, guarantees and other agreements about money. 	Seniors, community members, service providers		<p>If you would like to arrange a community education session for community groups, please contact Karishma Tanvi at karishma@caxton.org.au or Su-lyn Lee at Su-lyn@caxton.org.au</p>
Legal Aid Queensland	<p>Community Legal Education Team (07) 3917 0456 cle@legalaid.qld.gov.au</p>	<ul style="list-style-type: none"> • how to access Legal Aid Queensland and get legal help • relationships and children • courts police and crime, civil law issues eg money and debt, consumer rip-offs and discrimination. 	Service providers	Queensland	<p>Email cle@legalaid.qld.gov.au or call (07) 3917 0456 or submit a request online via the Legal Aid website</p>
QStars/ Tenants Queensland	<p>General contact: Community Education Team (07) 3832 9447 mail@tenantsqld.org.au</p>	<ul style="list-style-type: none"> • Overview of QSTARS • Renting in QLD (including damages) beginning, during or ending a tenancy 	Seniors, community members, service providers	Queensland	<p>Email QStars/ Tenants QLD on mail@tenantsqld.org.au or call (07) 3832 9447 for more information.</p>
Women's Legal Service Queensland	<p>Legal Community Education Team (07) 3392 0644 cle@wlsq.org.au</p>	<p>WLSQ presents specialised CLE sessions in the following areas:</p> <ul style="list-style-type: none"> • WLSQ and our referral pathways • Trauma informed legal practice • Sexual assault: counselling notes privilege • Family law including: Divorce and separation; Parenting arrangements; Property settlement; Family dispute resolution • Domestic violence including: Applying for a DVO; Domestic violence legislation in Queensland including coercive control; Safety planning; The intersection of domestic violence and family law • Women on temporary visas 	Women, service providers, volunteers and the community	Queensland, including in rural, regional and remote areas of the state.	<p>For more information: https://wlsq.org.au/provider/training-sessions/</p>

Community Legal Centres may be able to provide free community education sessions on various legal topics to help people understand their legal rights and responsibilities, and know how to access legal help if they need it. For more information, contact the community legal centre in your region via the contact details below.

Organisation	Contact	Catchment	Booking Details
Bayside Community Legal	Legal Community Education Team (07) 3162 3282 info@bcls.org.au	Wynnum Region	http://bcls.org.au/
Northside Connect & Brisbane North Community Legal Service	Legal Community Education Team (07) 3260 6820 legaladmin@northsideconnect.org.au	Brisbane North	Email Brisbane North Community Legal Service directly for more information
Cairns Community Legal Centre	Legal Community Education Team 1800 062 608 or (07) 4031 7688 enquiry@cclc.org.au	Cairns Region	https://www.cclc.org.au/our-services/community-education
Central Queensland Community Legal Centre	Legal Community Education Team (07) 4922 1200 admin@cqclc.org.au	Mount Isa, Biloela, Emerald, Yeppoon, Rockhampton, Gladstone + pop ups	www.cqclc.org.au
Gold Coast Community Legal Centre	Legal Community Education Team (07) 5532 9611 office@gcclc.org.au	Gold Coast Region	https://www.gcclc.org.au/legal-help/community-legal-education
HUB Community Legal	Legal Administration Officer (07) 3372 7677 legal@hubcommunity.org.au www.hubcommunity.org.au	HUB is located in Inala. Face-to-face south/west Greater Brisbane and Ipswich; virtual for whole of QLD	Email HUB Community Legal at legal@hubcommunity.org.au

Mackay Regional Community Legal Centre	Legal Community Education Team (07) 4953 1211 admin@mrclc.com.au	Mackay Region (outreach services in Bowen, Cannonvale, Proserpine, Moranbah and Sarina)	http://www.mrclc.com.au
North Queensland Women's Legal Service	Townsville Legal Community Education Team (07) 4772 5400 tsvadmin@ngwls.com.au Cairns Legal Community Education Team (07) 4033 5825 cairns@ngwls.com.au	Women in Townsville and Cairns	https://www.ngwls.com.au/community-legal-education
Pine Rivers Community Legal	Pine Rivers Community Legal Service Direct contact: Latha Elenkovan (Principal Solicitor) (07) 3881 3550 prcls@encircle.org.au	Moreton Bay Region	https://encircle.org.au/pine-rivers-community-legal-service/
Suncoast Community Legal Service	Legal Community Education Team (07) 5376 7800 reception@suncoastcommunitylegal.org	Sunshine Coast Region	https://suncoastcommunitylegal.org/cle-community-legal-education/
TASC National	Legal Community Education Team (07) 3812 7000 reception@tascnational.org.au	Ipswich; Toowoomba; Roma; Goondiwindi; Hervey Bay; Bundaberg; Gympie;	https://www.tascnational.org.au/
YFS Legal	YFS Legal (07) 3826 1599 legal@yfs.org.au	Logan and surrounding areas	Contact YFS Legal or https://www.yfs.org.au/book-a-yfs-speaker/
Wide Bay Burnett Community Legal	Legal Community Education Team (07) 4194 2663 admin.wbbcls@hbnc.com.au	Pialba and surrounding areas	https://wbbcls.com.au/family-law-workshop/
Townsville Community Law	Legal Community Education Team (07) 4721 5511 info@townsvillecommunity.law	Townsville region	https://townsvillecommunity.law

Mental Health

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Brave Brothers	Direct contact: David Facer 0417 104 488 davidfacer@bravebrothers.org	<ul style="list-style-type: none"> • Suicide awareness and prevention training • Men's mental health 	Men	Bundaberg region	Contact for cost information	Submit contact request via https://bravebrothers.org/reach-us or email David at davidfacer@bravebrothers.org
Head to Health	General contact: Community Connectors 1800 595 212	Information about Head to Health: <ul style="list-style-type: none"> • Mental Health connections, supports, advice, and guidance 	Everyone and all ages	Australia	Free	Free call to 1800 595 212
	Western QLD 1800 595 212 headtohealth@rhealth.com.au			Western Queensland (including Southwest, Central and Northwest)		Call 1800 595 212 or email headtohealth@rhealth.com.au to be linked with the Community Connector in your area
	Direct contact for Southwest QLD: Breanna Hobbs 1800 595 212 breanna.hobbs@rhealth.com.au			Southwest Queensland (Yuleba to NT border to Augathella to Mungindi)		Call 1800 595 212 or email Breanna directly at breanna.hobbs@rhealth.com.au
	Direct contact for Central West QLD: Kerry Osborne 1800 595 212 kerry.osborne@rhealth.com.au			Central West Queensland (Tambo to Birdville to Boulia to Winton)		Call 1800 595 212 or email Kerry directly at kerry.osborne@rhealth.com.au

	Direct contact for Northwest QLD: Chris Doyle 1800 595 212 chris.doyle@rhealth.com.au			Northwest Queensland (McKinlay to NT Border to Mornington Island to Normanton)		Call 1800 595 212 or email Chris directly at chris.doyle@rhealth.com.au
Lifeline	Lifeline Queensland General contact: Submit online contact form at https://www.lifelineqld.org.au/about-us/contact-us	Information about Lifeline and the supports provided. Lifeline may be able to participate in community events and expos	Community groups, community events and expos	Queensland	Contact for more information	Submit online contact form at: https://www.lifelineqld.org.au/about-us/contact-us
	Lifeline Training QLD General contact: lifeline.training@ucommunity.org.au	Lifeline provide many workshops around suicide prevention, mental health, domestic and family violence and communication skills which are tailored to be delivered in workplaces. https://www.lifelineqld.org.au/training	Service providers, workplaces, General public wanting to upskill	Queensland	Cost may be applicable	Email Lifeline Training at lifeline.training@ucommunity.org Or check out their Eventbrite page https://www.eventbrite.com.au/online-training-queensland-16941387354
	Lifeline Darling Downs & South West QLD General contact: 1300 991 443 https://www.lifelinedarlingdowns.org.au	Information about Lifeline and the supports provided. Lifeline may also be able to participate in community events and expos.	Community groups, community events and expos	Darling Downs and South West Qld regions.	Contact for more information	Submit online contact form at: https://www.lifelineqld.org.au/about-us/contact-us
		Information about financial literacy and resilience https://www.lifelinedarlingdowns.org.au/Pages/Category/financial-support	Seniors, community members, community groups, support groups, service providers		Contact for more information	For further information, please call 1300 991 443.
		Lifeline provide many workshops: <ul style="list-style-type: none"> MINDfit safeTALK Older Person Mental Health First Aid Mental Health First Aid Lifeline Accidental Counsellor https://www.lifelinedarlingdowns.org.au/Pages/FAQs/Category/training	Community members, carers, service providers, workplaces	Offices are located in: Toowoomba, Charleville, Cunnamulla, Dalby, Roma, St George and Warwick	Cost may be applicable	Please call 1300 991 443 to enquire about the community education and training programs or to book a training workshop.
	StandBy Support After Suicide	General contact: National Office 1300 727 247 national@standbysupport.com.au	<ul style="list-style-type: none"> Introduction to StandBy Support After Suicide Pathways to Care workshop (full day workshop) What do I say? What do I do? (3hr workshop) Supporting Children and Young People impacted by suicide (3hr workshop). Information about workshops found at: https://standbysupport.com.au/workshops/	Pathways workshop for - First Responders, GPs and other front-line responders, community organisations, community suicide prevention action groups. What do I say? For all community members. Can be delivered as part of work-place professional development for staff. Supporting children is targeted towards service providers and professionals	Nationwide	Free
Brisbane Region standby_bne@ucommunity.org.au		Brisbane Region				
Northern QLD standby_fng@ucommunity.org.au		Northern Queensland				
Central QLD, Wide Bay and Sunshine Coast standby_cqwbsc@ucommunity.org.au		Central Qld, Wide Bay and Sunshine Coast				
Gold Coast standby_goldcoast@socialfutures.org.au		Gold Coast				
Western QLD standby_wqld@ucommunity.org.au		Western Queensland				
Darling Downs and West Moreton standby_ddwm@ucommunity.org.au		Darling Downs West Moreton				

Technology

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Brisbane Seniors Online	<p>General contact: (07) 3393 2225 bsolhq@bsol.asn.au</p> <p>Direct contact: Dick Bennett BSOL Publicity Officer 0402 717 247 publicity@bsol.asn.au</p>	<p>Overview of Brisbane Seniors Online & how to identify scams and minimise the risk</p>	<p>Community and seniors' groups, retirement villages</p>	<p>Greater Brisbane area including Redlands, Moreton and Brisbane</p>	<p>Free</p>	<p>Email bsolhq@bsol.asn.au or Dick Bennett at publicity@bsol.asn.au to book</p>
Simplify Technology	<p>Direct contact: Garry Lock "The Technology Pain Remover" 0421 634 963 garry@simptech.au</p>	<ul style="list-style-type: none"> • Smart Assistive Technology • A simple understanding of your technology 	<p>Community members and Seniors</p>	<p>Up to River, far south as North Gold Coast, to Ipswich</p>	<p>Free</p>	<p>Email Garry directly to book</p>
NBN Local	<p>General contact: Community Engagement Specialists nbnsessions@nbn.com.au</p>	<ul style="list-style-type: none"> • Scams awareness • Digital ability • Connectivity literacy • Digital legacy 	<p>Community members, schools, carers, service providers</p>	<p>Regional Queensland: Central Queensland, Southern Queensland, Wide Bay Burnett, North Queensland and Far North Queensland</p>	<p>Free</p>	<p>Email nbnsessions@nbn.com.au to be linked in with the Community Engagement Specialist in your region</p>
	<p>Direct contact: Carly Crompton Community Engagement Specialist 0476 815 220 carlycrompton@nbnco.com.au</p>			<p>North Queensland</p>		<p>Email Carly directly for more information</p>
	<p>Direct contact: Louise Barnes Community Engagement Specialist 0476 807 258 louisebarnes@nbnco.com.au</p>			<p>Far North Queensland</p>		<p>Email Louise directly for more information</p>
	<p>Direct contact: Karen Shipp Community Engagement Specialist 0437 189 953 karenshipp@nbnco.com.au</p>			<p>Wide Bay Burnett and Surrounds (Gympie, all the way up the coast to Gladstone, across to Banana and then down through the North and South Burnett)</p>		<p>Email Karen directly for more information</p>
	<p>Direct contact: Liam Boundy Community Engagement Specialist 0461 474 962 liamboundy@nbnco.com.au</p>			<p>Southern Queensland (Beaudesert to Birdsville)</p>		<p>Email Liam directly for more information</p>
	<p>Direct contact: Emma Murphy Community Engagement Specialist 0492 306 331 emmamurphy@nbnco.com.au</p>			<p>Central Queensland</p>		<p>Email Emma directly for more information</p>

Volunteering

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
UnitingCare Volunteer Experience Team	Direct contact: Shane Harris Volunteer Engagement Lead 0456 906 981 shane.harris@uccommunity.org.au	Benefits of volunteering and volunteering opportunities in UnitingCare	Community members	Townsville face-to-face; virtual Queensland-wide	Free	Email Shane directly at shane.harris@uccommunity.org.au
Volunteering Queensland	General contact: reception@volunteeringqld.org.au (07) 3002 7600	Benefits of volunteering and opportunities to volunteer - support and training on the management and coordination of volunteers across a range of settings and sectors	Community members and service providers	Queensland	Fee on request	Email Volunteering Queensland for more information

Other

Organisation	Contact	Topics	Target Audience	Catchment	Cost	Booking details
Crime Stoppers	1300 309 355 https://www.crimestoppersqld.com.au/contact/	Community safety, anonymously reporting suspicious activity	Community members, seniors' groups, retirement villages, community events and expos	Most Queensland metropolitan and regional centres	Free (donation welcome)	Please submit your expression of interest and your group's details via the link and we will be in touch https://forms.office.com
Down Under Coach Tours	Direct Contact: Melanie Angus Tour Co-ordinator (07) 4123 1733 info@downundercoachtours.com.au https://www.downundercoachtours.com.au/	Information about tours and supports provided: <ul style="list-style-type: none"> Day tours Short Break tours (2 to 4 days) Extended tours (5 days or more) ** day tours & short breaks depart from Hervey Bay, Maryborough & Gympie ** extended tours depart from Hervey Bay, Maryborough, Gympie, Sunshine Coast, Brisbane	Primarily seniors' expos and community events however can present at seniors and community groups, retirement villages	Hervey Bay, Maryborough, Gympie, Sunshine Coast, Brisbane regions	Contact directly for more information	Email Melanie directly at info@downundercoachtours.com.au
Energy and Water Ombudsman Queensland	General contact: Outreach Team 1800 662 837 outreach@ewoq.com.au	Who is EWOQ and issues consumers are facing with their energy and water	Community workers and financial counsellors and community members including: <ul style="list-style-type: none"> Aboriginal and Torres Strait Islander peoples seniors people from various cultural and educational backgrounds people on fixed or low incomes people with disabilities people experiencing or at risk of homelessness or 	Queensland	Free	For more information, https://www.ewoq.com.au/about-us/community-outreach

			<ul style="list-style-type: none"> domestic and family violence small businesses young adults (18–25 years old) 			
Footprints Community	<p>General contact: 1800 366 877 admin@footprintscommunity.org.au</p>	Footprints has many programs and services within Queensland. If you are after a presentation about a specific service or topic, feel free to contact Footprints Community to be directed to the appropriate Footprints team.				
	<p>Care Finder Program carefinder@footprintscommunity.org.au 1800 366 877</p>	Information about the Care Finder program	Seniors, community members and service providers, health professionals	Gold Coast, Brisbane South, Brisbane North, West Moreton, Sunshine Coast, Wide Bay, Central Queensland, Northern Queensland	Free	Email the team directly at carefinder@footprintscommunity.org.au to be linked in with the service in your area
	<p>Housing Older Women Support Service howss@footprintscommunity.org.au 1800 366 877</p>	Information about the Housing Older Women Support Service	Seniors, community members and service providers	Greater Brisbane region, Mackay, Gympie and Sunshine Coast Virtual available state-wide.		Email the team directly at howss@footprintscommunity.org.au for more information
	<p>Social Health Connect SHC@footprintscommunity.org.au 1800 366 877</p>	Information about the Social Health Connect program	Seniors, community members, service providers, health professionals	Brisbane North region		Email the team at SHC@footprintscommunity.org.au for more information
Local Councils	Some councils regularly provide information sessions or workshops on a range of topics that address community needs. Potential topics could be around the environment, wildlife, recycling, local history, council information, how to apply for grants and waste management. We encourage you to reach out to your local council for more information.					
Neighbourhood Watch Queensland	<p>General contact: nhwq@police.qld.gov.au</p>	Crime prevention and personal safety	Community members	Queensland	Free	Email nhwq@police.qld.gov.au and your request will be forwarded to the local District Crime Prevention Coordinator.
Pharmacies	Some pharmacies, depending on staffing and their capacity, may be able to attend seniors' groups, support groups or villages to provide information around medications and other health-related topics. Some pharmacies may host information sessions. It's not very common but it may be a possibility.					
Queensland Council for LGBTI Health (QC)	<p>General contact: (07) 3017 1777 info@qc.org.au</p>	Information about QC	Lesbian, Gay, Bisexual, Transgender, Intersex, Queer, Sistergirl and Brotherboy people and communities.	Queensland	QC for information	Email info@qc.org.au for more information
RACQ	<p>General contact: Community and Education Team 1300 853 658</p>	<p>Years Ahead program is for older motorists to learn how to become more aware of their own capabilities. It covers topics such as:</p> <ul style="list-style-type: none"> recent changes to the Queensland road rules (including roundabouts and merging) medical considerations when driving alternative transport 	Community groups with over 20 members	primarily in South East Queensland (with other areas sometimes available on request)	Free	Call 1300 853 658 to book

		options (such as motorised wheelchairs)				
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