

### Questions and Answers

Previous newsletters had a section for popular Questions and Answers, which we have decided to start up again.

#### Go Card

Q. If I hold a Pension Concession Card and a Queensland Seniors Card which would be the better one to use to purchase a Go Card?

A. If you purchase a Go Card using your Pension Card you will need to show your PCC every twelve months to have your card renewed. If you purchase one using your Seniors Card it doesn't expire and will probably only need replacing every 10 years or so.

#### Insulation

Q. Is the Home Insulation Program still available?

A. The Australian Government's Home Insulation Program and Solar Hot Water Rebate have been discontinued as of close of business Friday 19 February 2010. A new household Renewable Energy Bonus scheme is due to commence in June 2010.

If you have any questions you would like answered please contact us.

### Safety inspections – insulation program

As of 11 February 2010, the Department of Environment, Water, Heritage and the Arts will be undertaking a full program of electrical safety inspections on homes insulated with foil products under the Home Insulation Program, between February 2009 and February 2010.

These inspections will be carried out by a licensed electrical contractor at no cost to the householder. If rectification work needs to be undertaken as a direct result of an installation under the Program there will be no cost to the householder.

If you have had your home insulated with foil products under the Program, you will shortly receive a letter from the government about having your ceiling inspected.

If you have already had an independent inspection of your foil insulation installation carried out by a licensed electrical contractor, you may be able to claim a reimbursement.

Householders should confirm that their chosen electrical contractor is licensed in the relevant state or territory to conduct the electrical inspection and any remediation work required in relation to the installation of foil insulation.

For more information:

Phone: 131 792

Website: [www.environment.gov.au](http://www.environment.gov.au)

### Seniors Week Funding – Gold Coast

#### Seniors Week 2010 (14 – 22 August)

Gold Coast City Council invites applications from non-profit community organisations based in Gold Coast City, to apply for grants for projects/events/activities during Seniors Week 2010.

Only non-profit community organisations based in Gold Coast City are eligible to apply. Applications need to demonstrate how the proposed project will benefit the community and meet the assessment criteria.

Applications for assistance must be received by Council on or before 30 April 2010 and be submitted on the Council's Application Form.

For more information please contact Project Officer, Kelly Rose:

Phone: (07) 5581 6449 or

Email: [krose@goldcoast.qld.gov.au](mailto:krose@goldcoast.qld.gov.au)

### Joke of the Month

Q: Where can men over the age of 60 find younger, sexy women who are interested in them?

A: Try a bookstore, under Fiction.

## WHAT'S ON

### Shakespeare in the Park – Toowoomba

**Dates:** 18 – 20 March 2010

**Description:** Experience the magic of live performance as Queens Park comes alive with Shakespeare's great romantic comedy, Twelfth Night - a hilarious tale of mistaken identity, comical characters and raucous antics. The performance is produced by the University of Southern Queensland. Pack a picnic, bring a blanket and settle in for an unforgettable night of theatre under the stars. Cost: Adult \$33. Concession \$26.

**Venue:** Queens Park, Margaret Street (cnr of Lindsay Street), Toowoomba

**Phone:** 07 4631 1111 **Tollfree:** 1300 655 299

**Email:** [boxoffice@usq.edu.au](mailto:boxoffice@usq.edu.au)

**Website:** [www.usq.edu.au/shakespeare](http://www.usq.edu.au/shakespeare)

### Australian Chamber Orchestra's Soloists

**Date:** 22 March 2010

**Description:** In performances around Australia, around the world, and on many recordings, the Australian Chamber Orchestra moves hearts and stimulates minds, providing vitality, energy, and a repertoire spanning four centuries.

This concert features soloists Helena Rathbone (Guest Director and Lead Violin), Christopher Moore (Viola), Timo-Veikko Valve (Cello), Maxime Bibeau (Double Bass) and Diana Doherty (Oboe), playing music from Bach, Vaughan Williams, Schreker, Hindson and Britten. Cost: \$38.50

**Venue:** QPAC Concert Hall, Cnr Grey and Melbourne Sts, South Bank

**Telephone:** 07 3840 7444

### Craft Expo - Broadbeach

**Date:** 27 – 29 March 2010

**Description:** As well as an abundance of craft supplies to browse and buy, and wonderful workshops to enjoy, CraftExpo will showcase several exciting feature displays. Enjoy quilting, doll art, paint by numbers, the Great Apron Challenge, papercraft, scrap-booking and much more. Cost: Adult \$15, Concession \$13.

**Venue:** Gold Coast Convention & Exhibition Centre, Cnr Gold Coast Highway & TE Peters Drive, B'beach

**Phone:** 02 9452 7575

**Website:** [www.craftfest.com.au/GoldCoast2009](http://www.craftfest.com.au/GoldCoast2009)

**Email:** [CraftExpo@expertiseevents.com.au](mailto:CraftExpo@expertiseevents.com.au)

*Other events on Seniors Enquiry Line's 'Events' include: Capella Camel Races, Gin Gin Annual Festival, The Handmade Expo – Ipswich, Beach Care – Paradise Point & Runaway Bay, Mackay Home Show, Feast of the Senses – Innisfail and many more.*

## Community Information

### ATO Scam

Older Australians are being encouraged to be more vigilant following the circulation of a new scam email which claims to offer a refund from the Australian Tax Office.

The latest scam has a bogus Tax Office form attached to it which asks for personal details including credit card details and ATM card PIN numbers. The email header even has a fake Australian Tax Office logo making it look real. The email asks for the form to be completed, printed, and sent in to a genuine Tax Office address.

The email states that 'after a recalculation of your fiscal activity, we have determined that you are entitled to receive a tax refund of AU\$ xxx'.

When the victim fills out the form and clicks the 'print' button, all of the personal details are instantly sent to a third party overseas. After submitting personal details, victims are redirected back to the genuine Tax Office website.

Anyone who receives a suspicious phone call or email should immediately contact the Australian Tax Office:

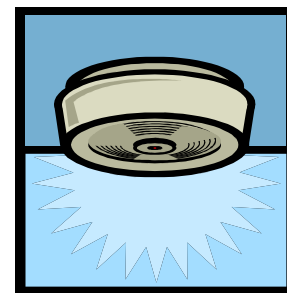
**Phone:** 13 28 61

**Email:** [ReportEmailFraud@ato.gov.au](mailto:ReportEmailFraud@ato.gov.au) (please forward the entire email)

### Smoke Alarm Subsidy for Hearing Impaired

The Queensland Government offers eligible deaf and hearing impaired people who reside permanently in Queensland, a subsidy to help pay for smoke alarms designed to meet their needs.

Click on the link below to download a self check list and application form, fact sheets on the types of alarms available and a list of suppliers and retailers.



**Phone:** (07) 3247 8100

**Website:** <http://www.fire.qld.gov.au>

If you have any comments or contributions for Snippets or would like to be added to our electronic mailing list, you can reach us at: [sel@lccq.org.au](mailto:sel@lccq.org.au)